PERTH AIRPORT FACILITATION GUIDE

Australian Border Force Duty Manager
0413 319 247*

Carpark and kerbside arrangements
(08) 9478 8557, vipfacilitation@perthairport.com.au

Australian Federal Police
(02) 6131 6310

VIP Room Bookings
(08) 9478 8557, vipfacilitation@perthairport.com.au

* You should call this number only in cases of urgency, or as indicated below. It is not for general enquiries.

NOTE: Facilitation must first be requested by applying here: Airport Facilitation Request.
Further information can be found in Perth Airport’s VIP Airport Facilitation booklet. A copy can be requested at vipfacilitation@perthairport.com.au.

INTERNATIONAL
Only one embassy/consulate representative can receive a visitor pass to accompany an arriving or departing VIP in the restricted area. Additional guests may meet the arriving VIP in the VIP room (if booked). Other than visiting heads of state, heads of government and foreign ministers (whose exemption is subject to airlines’ agreement), all passengers are required to undergo security screening.

Arrivals
Where approved, you should arrive at T1 International terminal at least 30 minutes before the flight lands and contact the nominated contact to receive a visitor pass. Photo identification (passport, Australian driver’s licence or an embassy/consulate identity card) is required. An ABF officer may escort you to the pre-arranged meeting point. After you meet your VIP, the ABF officer may escort you and the VIP through immigration, baggage collection, customs and biosecurity formalities to the public area. Alternatively, if you have booked a VIP room, the ABF officer will escort you and your VIP to that room while entry processing is completed. If using the VIP room, you or a member of the travelling party must collect and clear the VIP’s baggage through customs and biosecurity.

Private and charter VIP flights will be processed at the T1 International terminal only.

Departures
Once your VIP has completed check-in procedures, they should proceed upstairs to the Passport Control Point. Your VIP may be immigration cleared through the priority desk on the far left-hand side of Passport Control. You must farewell the VIP in the public area before they enter the departure area.

VIP ROOM
There is a small VIP room for T1 international arrivals only. To book, email vipfacilitation@perthairport.com.au.

VIP CARPARK AND KERBSIDE PICKUP
For VIP carpark access, email vipfacilitation@perthairport.com.au. See map on reverse for VIP carpark location.
Kerbside pickup arrangements are not available. You should call the VIP’s driver to the pick-up area when the VIP is ready to exit the terminal.

DOMESTIC
Domestic facilitation is only offered to visiting heads of state, heads of government and foreign ministers. The Australian Federal Police may be notified of the VIP’s arrival/departure time/s and may be available to escort.
For all other domestic arrivals or departures, you can proceed through security screening at any time to greet or farewell a VIP.