

File -
Submissions

UNCLASSIFIED



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To <indonesia.ftastudy@dfat.gov.au>

cc

bcc

Subject specific barriers to the Indonesian market
[SEC=UNCLASSIFIED]

I am an Exporter of Live Rare plants, these I export to countries around the world, mainly to collectors. I have had a lot of interest over the years for my rare plants in Indonesia. To successfully send the plants into Indonesia a Phytosanitary certificate and in my case a CITES Document as well as an Import Permit must be acquired by the importer,. My clients being non-commercial, have found it impossible to get this Import Permit, I have lost many sales there as well as one today due to the client, who incidentally has an English speaking person in their employ, has given up on the process of acquiring this permit as being too hard after trying for some months.

I would like to find a way for my potential customers to get this permit in an easier and more timely manner.

I would also like to have some constructive feedback as to how I may be able to move forward. I have a potential customer coning to my establishment within a week to see my Nursery, I would like to have this customer return to Jakarta as a customer of mine and successfully send shipment of plants to him, he could be a good customer as he has purchased plants from Australia before.

I have been experiencing major difficulties with AQIS refusing to issue CLEAN Phytosanitary Documents which has all but stopped my Export Abilities, I have not had an explanation, I was told that it was due to policy changes last December.

Thank you in advance.

Josef Perner.

Cycads to the World.

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