

End of Program Evaluation of Australia Assists



Purpose: To understand the effectiveness, relevance, and value for money of the Australia Assists Program, with a view to building on successes and informing the next iteration of Australia's humanitarian deployment mechanism.

The Evaluation found many successes.

Australia Assists is...

- A highly valued and important component of Australia's humanitarian toolkit
- Reducing disaster risks and building resilience across the Indo-Pacific region
- Effectively managing the deployment life cycle
- A trusted partner to the UN in some of the most challenging places in the world
- Positively influencing the global humanitarian architecture
- Paying attention to gender equality and disability inclusion
- Helping countries prepare for and respond to disasters
- Building a cadre of local humanitarian officers in partner countries
- Training hundreds of Australians to be effective in conflict, disasters, and other humanitarian settings
- Supplying a value for money deployment model to the Australian Government development program

We recommend...



New deployment types and more rapid response options



Enhanced bandwidth within DFAT to strategically engage



More visibility of the Australia Assists brand



A new Theory of Change and MEAL system



Strengthening clarity in the contract



Increasing outcome data



Strengthened complaints handling

