

CBM Australia 56 Rutland Ave, Box Hill, VIC, 3128

31 May 2011

RE: Funding Order No. 37893/11 for the Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development

Thank you for your proposal submitted April 2011 seeking AusAID support for the Initiative "Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development" ("the Initiative") on behalf of CBM Australia, ABN 23 005 326 849.

I am pleased to inform you that A\$2,722,650 ("the Funds") has been approved as a 3-year commitment, subject to the conditions outlined in the Head Agreement No. 37893 and those specified under "Services" in the attached order.

Please note that you are required to sign the "Acceptance of Offer of Funds" on both documents. Keep one copy of the signed original Funding Order for your records and return the other signed original to AusAID.

Yours sincerely

FUNDING ORDER

This Funding Order is issued by AusAID in accordance with the clause headed Formation of Funding Agreements of the Head Agreement No. 37893 between AusAID and CBM Australia, ABN 23 005 326 849 and brings into existence a funding agreement between AusAID and the Organisation for the provision of the Services detailed below subject to the terms and conditions set out in the Head Agreement.

1. INTERPRETATION

1.1 All terms used in this Funding Order have the same meaning as is given to them in the Head Agreement, unless the context otherwise requires.

2. TERM OF FUNDING ORDER

2.1 The term of this Funding Order is deemed to have begun on the 30 May, 2011 or the date of receipt by AusAID of the signed Acceptance of Offer of Funds whichever is later, and continues until all obligations have been fulfilled under the Funding Order, unless terminated earlier in accordance with the Head Agreement.

3. THE SERVICES

- AusAID offers to provide the Organisation with accountable Funds for the implementation of the Initiative(s) "Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development" as described in the Initiative Proposal of April 2011. A copy of the Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development Proposal is attached (Attachment C).
- 3.2 The parties agree that the title of the Initiative to be used in all documentation, correspondence and publicity is Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development.

4. PAYMENT

- 4.1 The provision of Funds to the Organisation is subject to:
 - (a) compliance with all of the requirements set down within the Head Agreement and the AusAID NGO Package of Information contained as part of the AusAID Internet site at www.ausaid.gov.au (NGOPI), as amended from time to time;
 - (b) all due reporting on and acquittal of any Funds being completed under any other contract or agreement between AusAID and the Organisation;
 - (c) compliance by the Organisation with all the requirements of any other contract or agreement between AusAID and the Organisation; and
 - (d) issuing of a valid Tax invoice as required by Clause 9 herein.

5. REPORTING REQUIREMENTS

- 5.1 All reports must:
 - (a) be accurate and not misleading in any respect;
 - (b) be prepared as directed in writing by AusAID;
 - (c) be provided in the format and on the media approved or requested by AusAID;
 - (d) not incorporate the AusAID logo;
 - (e) be provided at the time specified in this Funding Order; and
 - (f) incorporate sufficient information which allows AusAID to monitor and assess the success of the Services in achieving the objectives of AusAID's Gender and Development Policy.
- 5.2 The Organisation must provide the following reports, one copy in each of PDF and Word formats, by the date indicated, or as otherwise agreed by AusAID in writing:
 - (a) The Organisation is to provide reports acquitting tranches as follows:
 - (i) Narrative and financial reporting on an annual basis (a first report is due on 1 May 2012 and a second report is due on 1 May 2013); and
 - (ii) Final report including a report on acquittal of funds on completion of the initiative proposal (final report due on 1 May 2014)
 - (b) The Organisation shall provide to AusAID copies of all reports and/or documents produced as part of the initiative proposal.

6. TOTAL AMOUNT PAYABLE

- 6.1 AusAID will make tranche payments of the Funds to the Organisation as follows:
 - (a) A\$941,850 plus GST up to a maximum amount of \$94,185 within 30 days of signing the Funding Order;
 - (b) A\$907,200 plus GST up to a maximum amount of \$90,720 within 30 days of AusAID acceptance of 2011/12 annual report;
 - (c) A\$823,600 plus GST up to a maximum amount of \$82,360 within 30 days of AusAID acceptance of 2012/13 annual report; and
 - (d) A\$50,000 plus GST up to a maximum amount of \$5,000 within 30 days of AusAID acceptance of final report.
- 6.2 Aus AID will pay the Funds to the Organisation in accordance with this Clause 6 within 30 days of receipt by Aus AID of acceptance of this Funding Orders and a valid Tax Invoice or within

30 days of acceptance by AusAID of an acquittal of the previous tranche and receipt of a valid Tax invoice.

7. INTELLECTUAL PROPERTY

- 7.1 Clause 14 of the Head Agreement is replaced by Clause 7.2.
- 7.2 The Organisation hereby assigns to AusAID any intellectual property rights in materials developed or created by the Organisation in the course of performing the Services.

8. SECURITY

- 8.1 The Organisation must liaise and cooperate with AusAID, the Project stakeholders and the Australian Diplomatic Mission in or having responsibility for the Partner Country, especially in relation to project security, personal safety and welfare matters.
- 8.2 The Organisation must use its best endeavours to ensure that all international Organisation personnel working in the Partner Country:
 - (a) are certified as fit and healthy by a legally qualified medical practitioner to work in the Partner Country and have received the necessary medical advice, including that on vaccinations and other preventive medical assistance allowing them to undertake work in-country in a safe manner; and
 - (b) are adequately briefed and understand the environment and culture of the Partner Country.

9. CLAIMS FOR PAYMENT

- 9.1 Tax invoices must be submitted when due in accordance with this Funding Order, in a form identifying the project/activity title, the Funding Order number 37893/11. Invoices must also contain the Payment Event number as notified by AusAID.
- 9.2 All tax invoices must be made to:

Chief Finance Officer
Australian Agency for International Development
GPO Box 887
CANBERRA ACT 2601

- 9.3 Tax invoices should be sent to the above address. Alternatively AusAID will accept electronic tax invoices. These can be sent to accountsprocessing@ausaid.gov.au
- 9.4 Invalid invoices will be returned to organisations. Information on what constitutes a valid tax invoice can be found at http://www.ato.gov.au/businesses/content.asp?doc=/content/50913.htm

10. ACCEPTANCE OF OFFER

10.1 Please indicate your acceptance on the Acceptance of Offer of Funds attached and return it to AusAID. The receipt by AusAID of the signed copy of this correspondence will conclude the agreed Funding Order which will authorise the Organisation to proceed with the Initiative.

Issued for and on behalf of the Commonwealth of Australia represented by the Australian Agency for International Development by:

In the presence of:



Attachments:

- A Acceptance of Offer of Funds
- B Deed of Confidentiality
- C Initiative Proposal including Budget Summary

Attachment A: Acceptance of Offer of Funds

Improving the Quality of Life of People with Disabilities: Building Understanding and Technical Capacity for Disability Inclusive Development

FUNDING ORDER

ACCEPTANCE OF OFFER OF FUNDS

CBM Australia, ABN 23 005 326 849 accepts the offer of Funds as set out above and agrees to implement the Initiative(s) described in the Initiative Proposal and in accordance with the requirements contained in this Funding Order No. 37893/11 and the NGOPI, as amended from time to time.

Dated this

day of

May

2011

Signed for and on behalf of CBM Australia, ABN 23 005 326 849 by:



By executing this Funding Order the signatory warrants that the signatory is duly authorised to execute this Funding Order on behalf of the Organisation.

Attachment B: Deed of Confidentiality

DEED OF CONFIDENTIALITY

	DEED POLL is made on the		COMMONWEALTH OF elopment ("AusAID").
BY	(t)	ne "Recipient").	

RECITALS

- A. AusAID and CBM Australia (the "Organisation") ABN 23 005 326 849 have entered into Funding Order 37893/11 under Head Agreement No. 37893
- B. The Recipient has been engaged by the Organisation to work on the iniative.
- C. In undertaking the work, the Recipient will have access to AusAID Confidential Information.
- D. AusAID requires the Recipient to enter into this Deed in relation to use of AusAID Confidential Information.

THE RECIPIENT DECLARES AS FOLLOWS:

1. INTERPRETATION

In this Deed:

"AusAID Confidential Information" means information that

- (a) is designated by AusAID as confidential; or
- (b) is personal information under the *Privacy Act 1988*,

but does not include this Agreement or information which:

- (c) is or becomes public knowledge other than by breach of this Agreement or any other confidentiality obligation; or
- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

2. NON DISCLOSURE

2.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

3. **RESTRICTION ON USE**

3.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.

4. **DELIVERY OF DOCUMENTS**

4.1 AusAID may, at any time and without notice, demand, either orally or in writing, the delivery to AusAID of all documents in the possession or control of the Recipient which contain the AusAID Confidential Information.

5. SURVIVAL OF OBLIGATIONS

5.1 The obligations in this Deed are perpetual.

EXECUTED as a deed poll.

SIGNED, for and on behalf of the Recipient by:



In the presence of:



DEED OF CONFIDENTIALITY

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BY		(the "Recipier	ıt").		

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- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

NON DISCLOSURE

7.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

8. **RESTRICTION ON USE**

8.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.

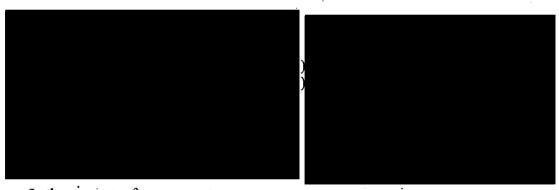
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EXECUTED as a deed poll.



In the presence of:



DEED OF CONFIDENTIALITY

	S DEED POLL is made on the	_ day of May 2011 in favour of C	
ĄUS	TRALIA represented by the Australia	n Agency for International Devel	opment ("AusAID").
BY	(the "Recipient").		

RECITALS

- I. AusAID and CBM Australia (the "Organisation") ABN 23 005 326 849 have entered into Funding Order 37893/11 under Head Agreement No. 37893
- J. The Recipient has been engaged by the Organisation to work on the iniative.
- K. In undertaking the work, the Recipient will have access to AusAID Confidential Information.
- L. AusAID requires the Recipient to enter into this Deed in relation to use of AusAID Confidential Information.

THE RECIPIENT DECLARES AS FOLLOWS:

11. INTERPRETATION

In this Deed:

"AusAID Confidential Information" means information that

- (a) is designated by AusAID as confidential; or
- (b) is personal information under the *Privacy Act 1988*,

but does not include this Agreement or information which:

- (c) is or becomes public knowledge other than by breach of this Agreement or any other confidentiality obligation; or
- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

12. NON DISCLOSURE

12.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

- 13. **RESTRICTION ON USE**.
- 13.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.
- 14. **DELIVERY OF DOCUMENTS**
- 14.1 AusAID may, at any time and without notice, demand, either orally or in writing, the delivery to AusAID of all documents in the possession or control of the Recipient which contain the AusAID Confidential Information.
- 15. SURVIVAL OF OBLIGATIONS
- 15.1 The obligations in this Deed are perpetual.

EXECUTED as a deed poll.

SIGNED, for and on behalf of the Recipient by:



In the presence of:



DEED OF CONFIDENTIALITY

	DEED POLL		_ day of May 2011 in favour of COMMONWI n Agency for International Development ("Aus	
BY		(the "Recipient").		

RECITALS

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- N. The Recipient has been engaged by the Organisation to work on the iniative.
- O. In undertaking the work, the Recipient will have access to AusAID Confidential Information.
- P. AusAID requires the Recipient to enter into this Deed in relation to use of AusAID Confidential Information.

THE RECIPIENT DECLARES AS FOLLOWS:

16. INTERPRETATION

In this Deed:

"AusAID Confidential Information" means information that

- (a) is designated by AusAID as confidential; or
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but does not include this Agreement or information which:

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- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

17. NON DISCLOSURE

17.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

18. **RESTRICTION ON USE**

18.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.

19. **DELIVERY OF DOCUMENTS**

19.1 AusAID may, at any time and without notice, demand, either orally or in writing, the delivery to AusAID of all documents in the possession or control of the Recipient which contain the AusAID Confidential Information.

20. SURVIVAL OF OBLIGATIONS

20.1 The obligations in this Deed are perpetual.

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SIGNED, for and on behalf of the Recipient by:



In the presence of:



DEED OF CONFIDENTIALITY

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BY		(the "Recipient").				

RECITALS

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- (b) is personal information under the Privacy Act 1988,

but does not include this Agreement or information which:

- (c) is or becomes public knowledge other than by breach of this Agreement or any other confidentiality obligation; or
- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

22. NON DISCLOSURE

22.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

23. **RESTRICTION ON USE**

23.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.

24. **DELIVERY OF DOCUMENTS**

24.1 AusAID may, at any time and without notice, demand, either orally or in writing, the delivery to AusAID of all documents in the possession or control of the Recipient which contain the AusAID Confidential Information.

25. SURVIVAL OF OBLIGATIONS

25.1 The obligations in this Deed are perpetual.

EXECUTED as a deed poll.

SIGNED, for and on behalf of the Recipient by:



In the presence of:



DEED OF CONFIDENTIALITY

THIS	S DEED POLL is made on the	day of	_ 20	_ in favour of		
COM	IMONWEALTH OF AUSTR	ALIA represented by the	e Austr	alian Agency i	or Interr	national
Deve	lopment ("AusAID").	•			•	
BY	(the "Recipient").				٠.	÷

RECITALS

- U. AusAID and CBM Australia (the "Organisation") ABN 23 005 326 849 have entered into Funding Order 37893/11 under Head Agreement No. 37893
- V. The Recipient has been engaged by the Organisation to work on the iniative.
- W. In undertaking the work, the Recipient will have access to AusAID Confidential Information.
- X. AusAID requires the Recipient to enter into this Deed in relation to use of AusAID Confidential Information.

THE RECIPIENT DECLARES AS FOLLOWS:

26. INTERPRETATION

In this Deed:

"AusAID Confidential Information" means information that

- (a) is designated by AusAID as confidential; or
- (b) is personal information under the *Privacy Act 1988*,

but does not include this Agreement or information which:

- (c) is or becomes public knowledge other than by breach of this Agreement or any other confidentiality obligation; or
- (d) has been independently developed or acquired by the Organisation, as established by written evidence.

27. NON DISCLOSURE

27.1 The Recipient must not copy, reproduce or disclose any of the AusAID Confidential Information without the prior written consent of AusAID, which consent AusAID may grant or withhold in its absolute discretion.

28. RESTRICTION ON USE

28.1 The Recipient must use the AusAID Confidential Information only for the purpose of the services pursuant to the Head Agreement.

29. **DELIVERY OF DOCUMENTS**

AusAID may, at any time and without notice, demand, either orally or in writing, the delivery to AusAID of all documents in the possession or control of the Recipient which contain the AusAID Confidential Information.

30. SURVIVAL OF OBLIGATIONS

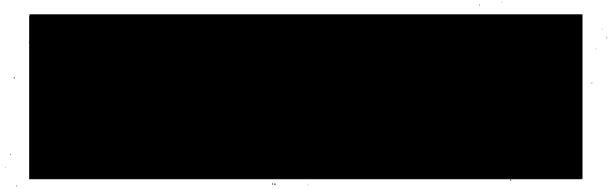
30.1 The obligations in this Deed are perpetual.

EXECUTED as a deed poll.

SIGNED, for and on behalf of the Recipient by:



In the presence of:



Attachment C: Initiative Proposal including Budget Summary

CBM Australia proposal to AusAID

IMPROVING THE QUALITY OF LIFE OF PEOPLE WITH DISABILITIES: BUILDING UNDERSTANDING AND TECHNICAL CAPACITY FOR DISABILITY INCLUSIVE DEVELOPMENT

April 2011

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ACRONYMS

ACFID Australian Council For International Development
ADDC Australian Disability & Development Consortium

ADRA Australian Development Research Awards
ALAF Australian Leadership Award Fellowships
ANCP Australian NGO Cooperation Program

AusAID Australian Agency for International Development

CBM agency formerly known as Christian Blind Mission/Christoffel Blindenmission

CBR Community Based Rehabilitation

CIDA Canadian International Development Agency

DFID United Kingdom Department for International Development

DID Disability Inclusive Development
DIDT Disability Inclusive Development Team

DPO Disabled Peoples Organisation

EC European Commission

GIZ/GTZ Deutsche Gesellschaft für Internationale Zusammenarbeit (formerly known as

GTZ)

GPDD Global Partnership for Disability & Development

HIV . Human Immunodeficiency Virus

IDDC International Disability & Development Consortium

JICA Japan International Cooperation Agency

NGO Non-Government Organisation
MDG Millennium Development Goals
mhGAP Mental Health Gap Action Program
NGO Non government organisation

OECD Organisation for Economic Co-operation and Development

PDF Pacific Disability Forum

PIFS Pacific Island Forum Secretariat
PME Planning, Monitoring and Evaluation

PWD Person(s) with disabilities
TA Technical assistance

UNCRPD United Nations Convention on the Rights of Persons with Disabilities

USAID United States Agency for International Development

WASH Water Sanitation and Hygiene

WWHearing World Wide Hearing Care for Developing Countires

I. EXECUTIVE SUMMARY

Name and Address of Conta	ct Person:	Inclusive Development
Director, CBM Australia. 56 Ru	tland Rd, Box Hill, Vic 3	128. Australia. Phone 03 88434529
email:	Website: www.cbm.or	<u>g.au</u>
Name of project: Improving	the Quality of Life of Peo	ople with Disabilities: Building
understanding and technical ca	apacity for Disability Inc	lusive Development

Project Summary:

The goal of this partnership between CBM Australia and AusAID ('Partnership') is to improve the quality of life of persons with disabilities in developing countries by building understanding of and providing accessible and responsive technical resources on disability inclusive development practice.

The objectives are to:

- Proactively support building the understanding and capacity of AusAID and relevant partners to implement disability inclusive development.
- Support the inclusion of persons with disabilities in development programs through responsive and timely technical assistance and analytical support.
- Work in partnership to promote, build on and disseminate the knowledge base on disability inclusive development.

The main activities include capacity development (e.g. through training, systems development, mentoring program), improving access to technical support for disability inclusive development (e.g. technical assistance, development and dissemination of technical guidelines), and building on and disseminating the knowledge base for disability inclusive development (through pilot projects supporting implementation of the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) and resource databases). The overall framework will support building capacity and systems for an inclusive, sustainable and effective international development assistance program. The overall expected outcome is an expanded understanding and practice of disability inclusive development in the Australian aid program.

The proposed partnership is consistent with both CBM and AusAID's objectives for disability inclusive development assistance and ultimately supporting the quality of life and rights of persons with disabilities. Recognising AusAIDs leadership role in Australian international development assistance, CBM Australia has key strategic objectives explicitly focused on building capacity and understanding of disability inclusive development within AusAID as a pivotal point in ensuring wider development assistance is inclusive and our overall objectives are met. CBM Australia will take a staged and sequenced approach to working with a range of partners, including disabled persons' organisations (DPOs), key regional and global strategic partners, governments and non government organisations to implement disability inclusive development.

In keeping with the principles of the UNCRPD and AusAID's *Development for All* strategy, key DPOs and people with disabilities will play an active central role within the partnership including in governance, technical assistance and capacity development activities. In so

doing, this enables a greater voice and meaningful participation of people with disability in international development assistance.

The main beneficiaries of the partnership are people with disabilities and their families, and the government and non-government agencies that support increasing the quality of life and rights of people with disabilities. The partnership activities will be planned, implemented, monitored and evaluated within CBM's Australian NGO Cooperation Program (ANCP) accredited systems. There are no major risks in the proposed partnership.

Project Cost: \$2,722,650 + GST

Project Duration: 3 years

2. INTRODUCTION AND OVERVIEW OF CBM

This section provides an introduction to CBM as the primary partner in this proposal. It outlines who CBM is, what the organisation brings to the proposed partnership, and its existing relationship with AusAID. This is provided up front in order to provide context for key players and lessons referred to in subsequent sections.

CBM International is an international development organisation that works to improve the quality of life of people living with disability who face multiple barriers to participation in the development of their communities, and who therefore experience the double disadvantage of poverty and disability. CBM brings over 100 years of experience to this work and, together with its partner organisations, CBM is active in 700 projects in 70 countries in Africa, Asia, Pacific, Latin America, and Eastern Europe. Partnerships are central to achieving CBM's goals and therefore CBM works closely with persons with disabilities, their families, local partner organisations – government and non-government, alliance partners including UN agencies, global organisations, and Disabled Persons' Organisations (DPOs). An overview of the CBM International structure can be found in Section 6.2.

CBM is in official relations with the World Health Organization (WHO). Our cooperation includes technical expertise in alliances such as Vision 2020, MhGAP, and WWHearing and to key sector resources such as the Community Based Rehabilitation Guidelines (2010) and the World Disability Report (2011). Recognising a need for evidence based practice, CBM has developed partnership with various education and research organisations, including the London School of Hygiene and Tropical Medicine and the University of Melbourne. Other CBM international alliance partners include, for example, the International Disability & Development Consortium (IDDC)¹ and the Global Partnership for Disability and Development (GPDD)², for which CBM plays an executive role for both. CBM has been an Economic and Social Council (ECOSOC) accredited organisation since 2002 and participates actively in UN processes around the Convention of the Rights of Persons with Disability (CRPD).

Numerous CBM member associations are advocating to, funded by, or working with other bilateral donors to promote disability inclusive development, including, for example, GIZ, USAID, IrishAID, New Zealand Aid Program, European Commission, and CIDA. CBM has internal coordination and communication mechanisms which enable us to share our information and expertise globally on disability and development.

CBM Australia is a member association of CBM International. CBM Australia is integrally involved in the development and implementation of CBM's global strategy³. In particular, CBM Australia has played a leading role in CBM's global shift from a more medically framed disability organisation, to one grounded in the rights of persons with disabilities with a renewed focus on advocacy, alliances and capacity development for inclusive development.

¹ http://www.iddcconsortium.net/joomla/

² http://www.gpdd-online.org/

³ As noted in December 2009 report to AusAID's ANCP regarding CBM's accreditation.

The CBM Australia strategic goals focus efforts on providing and resourcing quality international programs, advocacy and community education⁴. Specifically, Goal 3 within the current strategic plan directs CBM "to work in partnership with people with a disability to be a leading resource on disability inclusive practice in international development, so that more people will benefit from development programs from all sources". This includes objectives that focus on disability and inclusive development in the following areas:

- contributing to and disseminating an evidence base;
- capacity development of relevant stakeholders;
- advocacy and awareness raising;
- · and provision of technical assistance.

This builds on over a decade of concerted advocacy and capacity development with the Australian international development sector, including AusAID and ACFID. As a result, CBM Australia has built networks and partnerships in policy, research and training with various other development NGO's, management contractors, universities and DPOs.

CBM Australia's strategic goals prioritise advocacy and capacity development work with AusAID. This is in recognition of AusAIDs pivotal leadership and influence on the wider Australian international development sector. Earlier strategic goals (2007-2009) focused on advocacy and the development of a disability strategy for Australian International Development Assistance. With the launch of AusAIDs disability strategy, Development for All: Towards a disability-inclusiveAustralian aid program 2009-2014, in November 2008, this focus has shifted towards supporting the implementation of this strategy. Specifically, CBM Australia key performance indicator 3.2 directs CBM Australia to "assist AusAID in the role out of disability as a cross cutting issue within Australian International Development Assistance". The focus of this assistance is to support the development of AusAID's capacity and systems to implement Development for All⁵ and ultimately to fulfil our mutual objective of improving the quality of life of people with disabilities. This sequenced and targeted approach is reflected in the partnership proposal outlined in the following sections.

CBM Australia has numerous key networks and partnership to support our role in disability inclusive development. CBM Australia is an executive member of and secretariat for the Australian Disability & Development Consortium (ADDC)⁶. The ADDC is an Australian based, international network focusing attention, expertise and action on disability issues in developing countries and builds on a human rights platform for disability advocacy. Through its engagement with the ADDC, CBM Australia contributes to a collective and representative voice on disability inclusive development and accesses an ideal platform for both analysis of sector needs and disseminating learning.

CBM Australia and the Nossal Institute for Global Health⁷ (hereafter referred to as the Nossal Institute) at The University of Melbourne formed the *CBM-Nossal Partnership for*

⁴ CBM Australia Strategic Goals 2010-2014

⁶ <u>www.addc.org.au</u> ⁷ <u>www.ni.unimelb.edu.au</u>

Disability Inclusive Development8 (hereafter referred to as the CBM-Nossal Partnership) in 2008. This partnership has become a tool for implementing the technical assistance. research and capacity development objectives of CBM Australia. The CBM-Nossal Partnership brings together the respective expertise and networks of both organisations. Contracts in each of these areas - research, technical assistance and capacity development on disability inclusive development – are managed and implemented by the CBM-Nossal Partnership at national, regional and international levels. Partnership personnel have extensive program, training and research experience in disability inclusive development, and can draw where needed on the sector expertise in wider CBM and The University of Melbourne. The Nossal Institute brings to the partnership a breadth of health and development expertise with extensive experience in working with AusAID and other donors, and designing and managing international development assistance activities9. The Nossal institute's disability program started in 2002 and has been running the Masters Degree subject in disability inclusive development since 2003. Some examples of the CBM-Nossal Partnership's research, capacity development and technical assistance work include the provision of training and technical assistance to AusAID, management and implementation of several AusAID funded Australian Development Research Awards (ADRAs), disability focused Australian Leadership Award Fellowships (ALAFs), training on disability inclusive disaster management, and consultancies for various Australian and international NGOs including, for example, the Disability Rights Fund, Red Cross, World Vision, Fred Hollows Foundation, Australian Volunteers International, Plan, Caritas, and WaterAID. Individual programs of technical assistance and capacity development in policy and programs are developed in consultation with these partners. In Australia, we are currently prioritising inclusive practices with organisations that have AusAID Australian NGO Cooperation Program (ANCP) partnerships and Humanitarian partnerships. This includes a partnership working with Plan Australia to become a resource in disability inclusive humanitarian programs.

AusAID has a long standing relationship with CBM Australia through the AusAID NGO Cooperation program (Head Agreement No37893). AusAID re-affirmed CBM Australia's full accreditation in 2010 after an extensive review in 2009. In 2011, AusAID and CBM established an ANCP partnership agreement. CBM Australia has also been contracted under this head agreement to provide early support to AusAID for the development and implementation of the *Development for All* strategy. This has included, for example, advice on communications and capacity development strategy, policy development, particularly with the scholarships team, and on-call technical assistance across a range of areas.

CBM's existing networks and experience provide a strong and practical foundation for the implementation of disability inclusive development, including the analysis and dissemination of lessons learned – both in Australia and internationally. It is uniquely positioned as a primary provider of technical assistance and capacity development on disability inclusive development.

⁸ Work completed by the CBM-Nossal Partnership is contracted under the banner of either CBM Australia or the Nossal Institute for Global Health.

⁹ AusAID funded work by the Nossal Institute has included for example: 10 Australian Leadership Award Fellowships (of which three were disability focused), three Australian Development Research Awards (two of which are disability focused), the Health Policy and Health Finance Knowledge Hub, the Australia-Africa Community Engagement Scheme, and the Australia-Indonesia Partnership for Maternal and Neonatal Health (AIPMNH) in Eastern Indonesia.

The proposed partnership activities outlined below will support CBM's key objective of being a technical resource on disability inclusive development through capacity development, technical assistance and research. This seeks to ensure that more stakeholders are involved in quality disability inclusive development practice, thereby increasing the reach of development programs and ultimately, the quality of life of persons with disabilities.

3. STRATEGIC CONTEXT AND ANALYSIS

3.1 - Key Issues and Lessons Learned

3.1.1 BACKGROUND

It is estimated that 10% of the world's population or some 650 million people have a disability 10. Of those, 80% live in developing countries 11. There is a strong link between disability and poverty. It is estimated that 20% of the poorest people in each community have a disability 12. Disabilities, be they physical, mental, intellectual or sensory, contribute to and deepen poverty at an individual, family and community level, through limited access to, for example, education, rehabilitation, and employment opportunities. Similarly, poverty can contribute to disability through a lack of access to adequate nutrition, preventative and curative health, clean water and sanitation and unsafe working conditions. As many as 50% of impairments are preventable and directly linked to poverty 13. It is increasingly acknowledged that without the inclusion of persons with disabilities, development objectives, particularly the Millennium Development Goals, cannot be achieved 14. The Recent UN Summit on the MDG's acknowledged the need for greater attention to people with disability 15.

Within this context, there is a growing emphasis in policy and practice on the rights of persons with disabilities. Pivotally, the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) came into force in 2008. The CRPD serves to 'promote, protect and ensure the full and equal enjoyment of all human rights and fundamental freedoms by all persons with disabilities, and to promote respect for their inherent dignity' (p. 4)¹⁶. Article 32 of the CRPD specifically deals with international cooperation, noting that core areas for cooperation and development should include programs, capacity building, research and information sharing and accessibility. Specifically, it states that countries should work together to: (i) ensure international development programs and cooperation initiatives are

¹⁰ Unpublished WHO document No A29/INF.DoC/1 Geneva

¹¹ United Nations 2008, Mainstreaming disability in the development agenda (E/CN.5/2008/6), www.un.org/disabilities/documents/reports/e-cn5-2008-6 doc

www.un.org/disabilities/documents/reports/e-cn5-2008-6.doc

12 United Nations Economic and Social Commission for Asia and the Pacific, 2010, Missions Statement, http://www.unescap.org/esid/psis/disability/

¹³ Department for International Development (DFID) 2000, Disability, Poverty and Development, DFID, UK ¹⁴ "The MDGs and Disability" at www.un.org/disabilities/default.asp?id+1470

¹⁵ United Nations 2010," Keeping the promise: united to achieve the Millennium Development Goals". (A/65/L.1) http://www.un.org/en/mdg/summit2010/pdf/indg%20outcome%20document.pdf.

¹⁶ United Nations Convention on the Rights of Persons with Disabilities and Optional Protocol (2007) Accessed: http://www.un.org/disabilities/documents/convention/conventprot-e.pdf

inclusive of and can be accessed by persons with disabilities; (ii) help each other through the sharing of information, experience, trainings and best practice; (iii) cooperate with each other in research and accessing scientific and technical information; and (iv) providing appropriate technical and financial assistance.

Consistent with Article 32 of the CRPD, disability inclusive development is increasingly described as a means to realising the rights of persons with disabilities to benefit from and contribute to development processes in their communities. Disability inclusive development is both a process and a goal for ensuring the inclusion of people with a disability in all aspects of society. Inclusive development refers to "... the empowerment and meaningful participation of persons with disabilities as agents and beneficiaries of development rather than as vulnerable subjects requiring care, protection or services..." ¹⁷

Within this context, development cooperation is increasingly promoting disability in development. Approximately half of the OECD Development Assistance Committee member countries give some policy and funding commitment to disability¹⁸. Both bilateral and multilateral donors have funding and policy commitments, including, for example, the World Bank, Asian Development Bank, GTZ, DFID, JICA, European Commission, and USAID. However, to date, there has been limited coordination and sharing or lessons and resources in the implementation programs on disability in development cooperation. All donor countries that have ratified the UNCRPD are obligated under Article 32 to work together to promote, protect and ensure the full realisation of the rights of persons with disabilities.

¹⁷ United Nations General Assembly (2008). Fifth quinquennial review and appraisal of the World Programme of Action concerning Disabled Persons: Report of the Secretary-General. (A/63/183)

¹⁸ AusAID Companion Volume: Development for All Towards a disability-inclusive Australian aid program 2009–2014 - Supporting analysis

3.1.2 CLOSING THE POLICY-PRACTICE IMPLEMENTATION GAP

Australia has committed to achieving the Millennium Development Goals and has publicly recognised and advocated for the need for disability to be considered in order to achieve them. Australia has also ratified the UNCRPD and acceded to the Optional Protocol. In so doing Australia formally recognises that people with disabilities are entitled to the same rights as all other people.

In 2008, the Australian Government launched *Development for All: Towards a disability-inclusive Australian Aid Program 2009-2014*¹⁹. *Development for All* seeks to ensure that people with disability are included and have the same benefits and opportunities as others. It openly recognises that in so doing there is a need to strengthen AusAID's skills base and systems and processes in corporate, communications and programs areas in order to deliver (Outcome 4), and that this modelling of effective inclusion is a critical base for effective leadership in disability and development (outcome 3) and improving the quality of life of people with disability (outcome 1).

AusAID is one of several bilateral and multilateral donors to have developed policy on disability in development. Successful implementation of disability-inclusive policy in practice is dependent on an ongoing process of leadership, raising awareness, and building understanding, commitment and capacity across all parts of the organisation and its partners. This reflects lessons learned from other donors which have sought, to varying degrees, to implement disability-inclusive policies including for example, DFID, JICA, GIZ, USAID, the European Commission, the Asian Development Bank and the World Bank. This includes ensuring that staff have ready access to expert technical assistance at all stages of policy and program development including corporate enabling elements like human resources and procurement in addition to the more traditional development program areas. Similarly, lack of access to technical resources and assistance for partners, particularly in developing countries, is identified as a major challenge to development cooperation and thus the implementation of the UNCRPD²⁰.

3.1.3 AVAILABILITY OF APPROPRIATE RESOURCES

There are a number of international online sources of information and resources about disability and inclusive development including, for example, Source²¹, and the AusAID funded Australian Development Gateway²². These include links to key toolkits for inclusive development such as the EC funded Make Development Inclusive²³. Within AusAID, the Disability SharePoint site also includes some general tools and resources to support staff in why and how to include people with disabilities in AusAID's work. While useful, these

²⁰ Thematic study by the Office of the United Nations High Commissioner for Human Rights on the role of international cooperation in support of national efforts for the realisation of the rights of persons with disabilities. Dec 20th, 2010 A/HRC/16/38.

www.asksource.info

www.developmentgateway.org

http://www.make-development-inclusive.org/

sources stop short of offering analysis and synthesis of information and provide limited opportunities for capturing and sharing lessons on implementation nationally, regionally and globally.

Within AusAID, the transition to a disability inclusive development approach is being incrementally implemented. A Disability Inclusive Development (DID) team has been established within AusAID to support the implementation of Development for All. In addition, two Disability Regional Specialists have been employed (one each in Asia and Pacific). However these measures alone will be insufficient to adequately support over 1000 AusAID staff and partners in developing countries with the ongoing capacity development and technical assistance required to realise Development for All. In the early stages of implementation of Development for All small-scale technical assistance was provided by CBM Australia for inclusive international development assistance through an existing contract with CBM Australia - this existing contract has informed the development of this partnership proposal. It is anticipated that as awareness of disability grows within Australia's international development assistance program, the need for timely technical support, capacity development and capturing and disseminating learning will also grow. This will require a more systematic and sizeable resource base. The proposed partnership will provide both proactive and reactive demand driven resources and support via an administratively efficient process would enable timely and targeted expertise to be available to support Australia's international development assistance in implementing disability inclusive development. It would facilitate more consistent relationships with AusAID staff and key regional players and enable a more balanced provision of proactive and reactive advisory support, analytical research, and learning and development²⁴.

Fulfilling Australia's international development assistance objectives while remaining committed to ensuring participation of persons with disabilities as agents of development will require strengthening the human resource base for technical assistance and research and capacity development amongst regional persons with disabilities and DPOs. Reflecting the principles and incremental implementation of *Development for All*, technical support to any Australian international development assistance should be provided with a clear role and growing leadership by local persons with disabilities. This ensures the support provided to AusAID and its partners into the future is sustainable, readily available and relevant, and that it is provided by those with understanding of both disability and development issues within the local context

3.1.4 EVIDENCE BASED AND SHARING LEARNINGS

A recent UN study of international cooperation around the realisation of the rights of persons with disabilities identified that there is limited cooperation on research in this area, despite this being a focus of CRPD Article 32²⁵. AusAID has committed to collecting and sharing the lessons learnt resulting from implementation of *Development for All*²⁶. As an internationally recognised leader in disability and development, development partners globally are looking to Australia to contribute to a stronger evidence base and to share lessons resulting from *Development for All* implementation. To do so will require AusAID to

²⁵ UN Human Rights Council, Dec 20th, 2010 A/HRC/16/38

^{.24} Thus reflecting lessons learned from AusAID's Education Resource Facility.

AusAID Companion Volume: Development for All Towards a disability-inclusive Australian aid program 2009–2014 - Supporting analysis http://www.ausaid.gov.au/publications/pubout.cfm?ID=9348_8164_9843_1517_5112&Type=

strengthen systems for capturing, analysing and disseminating lessons and good practice on disability inclusive development.

There are numerous priority research areas where Australia can contribute to this research and evidence base on disability inclusive development²⁷. A key contribution would be to better understand the key resources that support countries to ratify, implement and report on the CRPD. This would support donor countries like Australia to invest and work more effectively and efficiently towards their development objectives and the rights of persons with disabilities.

3.2 RATIONALE FOR AUSAID INVOVLEMENT IN THIS PARTNERSHIP

3.2.1 SHARED OBJECTIVES AND PRACTICE PRINCIPLES

Shared objectives of AusAID and CBM Australia are outlined in the CBM Australia AusAID ANCP partnership agreement. These shared objectives include: a commitment to reducing poverty; bullding partnerships; being accountable; building community support; and demonstrating results and sharing experiences. AusAID and CBM share a common commitment to improving the quality of life of persons with disability in developing countries. Both parties have publicly recognised that in order to meet obligations under the UNCRPD and to achieve the Millennium Development Goals, it is essential that International development cooperation empowers and benefits people with a disability. Both AusAID and CBM Australia have articulated their role as facilitators in this process, raising the profile of disability in development circles and supporting the capacity building of relevant stakeholders such as DPOs, mainstream development organisations and partner governments to play their respective roles.

AusAID & CBM have shared principles of practice in ensuring disability is included in development cooperation. Both organisations take a rights based and social view of disability and are committed to working with and empowering people with a disability to play a central and leading role in their work. Both recognise that a twin track approach is required – that both empowering, disability-specific initiatives and mainstreaming initiatives are essential for inclusion – in order to meet their objectives of improved quality of life for persons with a disability.

3.2.2 BUILD ON CURRENT COLLABORATION

As noted in Section 2, CBM and AusAID have a long history of working together. Most recently, CBM Australia, including the CBM-Nossal Partnership, has provided smaller scale technical support to AusAID based on ad-hoc requests from the AusAID DID team. Feedback on work done to date has been positive for both AusAID's and CBM's objectives. However, as outlined in Section 3, timely and effective response to the anticipated growth in

²⁷ Llewellyn, G., Makuwira, J., Madden, R., Brentnall, J., Lukersmith, S., Mpofu, E., Bundy, A., Veltch, C., Broom, A. (2010) *Developing a disability and development research agenda for Asia and the Pacific*. Report prepared for CBM, Melbourne, Australia with support from AusAID http://www.addc.org.au/2011/02/ddra-asia-pacific/.

demand for disability support as awareness of disability inclusive development grows within international development assistance policies and programs, it will require a greater, and more systematic investment in technical personnel, resource databases, and support systems.

3.2.2 FULFILL EXISTING COMMITMENTS

As noted in Section 3.1, the resource support outlined in this proposal will enable the Australian government to meet the commitments it has made in *Development for All* and in ratifying the UNCRPD. As outlined in Section 2, the specific commitments outlined in Article 32 require AusAID and its partners to be working towards disability inclusive development cooperation. Enabling Outcome 4 of *Development for all* acknowledges the need to build AusAID's skills base, systems and processes in order to meet the commitments outlined within it. The proposed partnership would seek to support the development of capacity, and include key pilot programs where learning is disseminated.

4. PROGRAM DESCRIPTION

A three-year partnership between AusAID and CBM Australia is proposed in order to strengthen capacity of Australia's International Development Assistance to implement disability Inclusive development, with a particular focus on capacity development, provision of technical assistance and contributing to and disseminating a knowledge base on disability in development.

4 1 GOAL AND OBJECTIVES

The goal of this partnership program is:

To improve the quality of life of persons with disabilities in developing countries by building understanding of and providing accessible and responsive technical resources on disability inclusive development practice.

The objectives are to:

- Proactively support building the understanding and capacity of AusAID and relevant partners to implement disability inclusive development;
- Support the inclusion of persons with disabilities in development programs through responsive and timely technical assistance and analytical support;
- Work in partnership to promote, build on and disseminate the knowledge base on disability inclusive development.

The overall activity will be provision of technical resources for disability inclusive development that provide both proactive and reactive professional development.

information and consultancy support. The overall framework will be building capacity and systems for an inclusive, sustainable and effective international development assistance program.

The main activities are summarised by objective and project phase in Table 1 in Annex 6.1.

4.2 EXPECTED OUTCOMES

Objective 1: Proactively support building the understanding and capacity of AusAID and relevant partners²⁸ to implement disability inclusive development

Outcomes:

- DID processes embedded in AusAID processes and systems;
- AusAID staff are aware of their commitments under Development for All and of how to access support for implementation of this;
- Key AusAID partners understand the importance of disability inclusive development and how to access support for implementation of this;
- DPOs in target countries are included in development processes, and are confident to do this.

Result Areas:

- Capacity development of AusAID staff and partners through training, mentoring and provision of information papers, guidance notes and guidelines;
- Incorporation of mechanisms to include people with disabilities in AusAID systems and tools;
- In partnership with DPO's, develop and implement a strategy for people with
 disabilities and DPOs to play a technical advice role in disability inclusive
 development where this is consistent with their objectives and as mandated by the
 UNCRPD. This includes a program to build capacity of young leaders with disabilities.

Objective 2: Provide responsive and timely technical advice and analytical support to AusAID and relevant partners to support the inclusion of persons with disabilities in development policies and programs

Outcomes:

 Staff of AusAID and its partners receive timely technical assistance and capacity development support for disability inclusive work.

Result areas:

- Implementation of a help desk system;
- Implementation of planning, monitoring and quality systems to support provision of technical assistance and capacity development;
- Provision of timely technical assistance and capacity development on request.

Objective 3: Work in partnership to promote, build and disseminate the knowledge base on disability inclusive development.

Outcomes:

- Technical assistance and capacity development initiatives for AusAID and partner organisation staff informed and reinforced by current DID evidence;
- Government and civil society in two countries have implemented aspects of the UNCRPD, and lessons learned disseminated;
- Global DID researchers are linked to each other, their research areas coordinated, and knowledge shared and stored.

Result areas:

- Collection, dissemination and storage of externally developed DID resources within a database, including good practice stories;
- Development, dissemination and storage of new DID resources, including issues papers, fact sheets and good practice stories;
- Dissemination of tools and findings from a pilot project, through which comprehensive technical assistance will be provided for the signing and ratification of the UNCRPD to partner government and non-government actors in two countries;
- With global DID researchers, implementation of a strategy for global coordination of DID research.

4.3 ESTIMATED PROGRAM BUDGET & TIMING

The proposed partnership program will take 3 years and be carried out in three phases, based on the primary target group. Phase 1 will focus specifically on AusAID and establishing structures and strategy for the whole program, including the strategy for involvement of people with a disability. Phase 2 will focus on AusAID and key selected partners in the Asia Pacific region and will be implemented in year 2. Phase 3 will involve widening resource support to focused, priority areas in disability inclusive development at a global level. This is in line with AusAIDs approach for a sequenced and targeted implementation of *Development for All* and commitment to an active central role of people with disabilities in development processes.

The proposed budget is AUD \$2,722,650 + GST over 3 years. This budget is outlined in Section 6.4.

5. IMPLEMENTATION ARRANGEMENTS

5.1. MANAGEMENT AND GOVERNANCE ARRANGEMENTS AND STRUCTURE :

The proposed program is a partnership with CBM Australia, and therefore utilises AusAID accredited management, governance, administration and financial systems. ²⁹ Accordingly, this partnership program will have oversight through the CBM Australia board, and specifically the International Programmes and Inclusive Development Committee. This includes quarterly financial and narrative reports made by the Director of Inclusive Development to the CBM Australia Board. A diagram of the CBM Australia governance and management structure can be found in Section 6.2.1.

Technical activities within this partnership will primarily be coordinated, implemented and reported by the CBM-Nossal Partnership under the direction of the Program Manager of the CBM-Nossal Partnership, who reports to the Director of Inclusive Development in CBM. This partnership functions within, and is reported against, the existing finance, governance and management systems of CBM Australia outlined above.

A Steering Committee will be set up to monitor and guide the partnership. To ensure representation from core stakeholders in this partnership program, criteria for inclusion in the Steering Committee will include representation from:

- Regional DPO;
- AusAID (ideally from the DID Core Team and a Regional Disability Specialist);
- CBM Australia;
- CBM-Nossal Partnership Executive Committee:
- Other relevant participants as the program develops, as agreed by CBM & AusAID.

The Steering Committee will meet (virtually or face to face) twice a year for:

- information sharing and discussions on the partnership and interactions with other projects within AusAID and CBM;
- review of partnership activities in regard to the objectives;
- appraisal of the means and resources provided to meet partnership objectives;
- decisions on future partnership orientations;
- approval of the annual work plan each year.

5.2 IMPLEMENTATION PLAN

²⁹ Refer to CBM Australia Final Report, Report prepared for the AusAID/NGO Committee for Development Cooperation, AusAID (December 2009)

The implementation of the technical program will be undertaken primarily by the CBM-Nossal Partnership, coordinated by the program manager in collaboration with the Senior Technical lead. CBM, including the CBM-Nossal Partnership and AusAID, will develop a work plan annually. The work plans for years 2 and 3 will reflect lessons learnt from appraisal of the previous year's activities.

The proposed partnership program is framed and implemented within an inclusive development approach. Specifically, it will be framed within: (i) the rights of persons with disabilities; (ii) a twin track approach; (iii) comprehensive accessibility; and (iv) a commitment to the central role of people with disabilities.

People with disabilities will be involved at all levels and stages of the partnership programs development. This is in keeping with AusAID and CBM Australia's shared principles and objectives outlined in Section 3.2.1. This will include a commitment to involving relevant technical staff and consultants with a disability, as well as involvement of people with a disability in the steering committee and other governance roles. Wherever possible, we will partner with persons with disabilities and DPOs in the technical advisory work as part of a strategy to build capacity and facilitate their role as technical advisors in inclusive development.

A strategy for the effective participation of people with disabilities will be developed in Phase 1 of the program and reviewed annually during the work planning meetings, taking into account the lessons learnt from the previous year.

Partnership program activities will be implemented with a commitment to accessibility. For example, the materials and systems developed and the locations and mechanisms for training will be accessible in order to promote accessibility and inclusion by example.

A twin track approach will frame the activities. This will involve a commitment to targeted empowerment of people with a disability and DPOs through, for example, supporting their involvement in technical assistance and training. We will also seek to include disability components in existing processes and programs with Australia's international development assistance, for example, learning and development mechanisms and existing resource facilities.

Program activities for years 1 to 3 are outlined in Annex 6.1. The Steering Committee mid and annual reviews will enable joint planning of future actions based on lessons learnt and identified priorities.

Quality assurance systems will be in place for peer reviews and oversight of technical advisory inputs and will be coordinated through the lead technical advisors of the CBM-Nossal Partnership.

A full Planning, Monitoring and Evaluation (PME) Framework will be developed on award of the contract. The PME system will be linked to and draw from CBM's monitoring, evaluation and learning systems as accredited within CBM's ANCP program, and the CBM-Nossal Partnership's recent development of monitoring and evaluation indicators and methods around disability rights. Narrative and financial reporting will occur half yearly or according to requirements within the agreement.

In line with CBM Australia's strategic objectives, key performance questions that will be asked as linked to the proposed objectives include:

Goal:

 To what extent is Australia's international development assistance in priority sectors/countries disability inclusive?

Objective 1: Proactively support building the understanding and capacity of AusAID and relevant partners to implement disability inclusive development

- How have capacity development activities impacted practice?
 - o Who has been participating in capacity development activities?
 - o How have capacity development practices changed practices?
- To what extent is DID embedded in AusAID systems and tools, and how have these been used?
- To what extent do people with disabilities/DPOs participate in development processes in key countries/sectors? What is the impact of this?
- What access do staff of AusAID and its key partners have to informational support (e.g. guidelines, guidance notes), and how have these impacted practice?

Objective 2: Support the inclusion of persons with disabilities in development policies and programs through responsive and timely technical assistance and analytical support

- How effectively have systems and processes for accessing technical assistance been utilised?
- How has technical assistance impacted on practice?
 - o Who has been accessing technical assistance?
 - o How has technical assistance been accessed?
 - o How has technical assistance been used?
 - o How has technical assistance changed practices?
- How have people with disabilities/DPOs participated in the provision of technical assistance, and what has the impact of this been?

Objective 3: Work in partnership to promote, build and disseminate the knowledge base on disability inclusive development.

- How has the availability of DID knowledge resources (including good practice stories) impacted on practice?
 - o Who has been accessing knowledge resources?
 - o How have knowledge resources been accessed?
 - o How have knowledge resources been used?
 - o How has use of knowledge resources changed practices?
- How has technical assistance impacted the implementation of the UNCRPD in two countries?
 - o Who has been accessing technical assistance?
 - o How has technical assistance been accessed?

- o How has technical assistance been used?
- o How has technical assistance changed practices?
- How have lessons and good practices from the pilot projects impacted on development practice elsewhere?
 - o How have lessons and good practices been disseminated?
 - o How have lessons and good practices been used?
 - How have lessons and good practices changed practices?
- What coordination amongst global DID researchers exists?
- What has been the impact of coordination amongst global DID researchers?

Further details are provided in Annex 6.5.

As noted in Section 4.10, the partnership is framed with an emphasis on capacity development, particularly on building capacity and systems for an inclusive, sustainable and effective international development assistance program. The proposed partnership seeks to do this in several ways, including:

- 1. An emphasis on building the capacity of people and organisations to engage in disability inclusive development. Specifically, within a sequenced program, we will seek to ensure AusAID and key partners, particularly people with a disability and DPOs, have a strong understanding of, commitment to and ability to implement principles of disability inclusive development in their day to day work. This includes having a good working knowledge of where to seek additional support when required.
- Supporting the development of systems and processes within AusAID. By seeking to support the DID team in AusAID in imbedding disability inclusive development principles within existing AusAID systems including programs, human resources and the corporate system where appropriate.
- 3. Within the proposed partnership program, we will seek to build a resource database of inclusive-development persons and organisations and promote partnership and networking. Growing and communicating across the network and pool of available technical resources for disability inclusive development promote ongoing sustainability by decreasing dependence on the system proposed here across time.
- 4. The sequenced targeting of the technical resources for disability inclusive development is a deliberately staged introduction to stakeholders outside of AusAID and key partners. The resources available through this partnership program are likely to be desirable to other stakeholders, who may be willing to contribute for those services. Throughout the partnership program information, including lessons

learned from pilot programs, will be collected and disseminated widely with AusAID and relevant partner's permission, and thus may attract further demand and funding. Should ongoing or wider demand for the technical advice emerge, costs could also be met by clients (e.g. management contractors, partner governments).

The proposed partnership program will be implemented within the overarching policies and procedures of CBM Australia. CBM Australia has policies and procedures accredited as complying with AusAID guidelines for development and cross cutting issues. This includes, but is not limited to, policies on development and welfare, disability and development, anticorruption, anti-terrorism, environment, gender, HIV/AIDS, child protection, and human rights.

Some examples of the application of a policy within this partnership program include:

- Incorporating a gender analysis in technical assistance provided (e.g. analysis, design, capacity development, monitoring and evaluation and research activities) to explore the intersection between gender and disability, and collect information regarding the differential impacts on women and men, and girls and boys;
- Ensuring conditions allow adequate involvement of women and men with disabilities in all actions (e.g. meetings, workshops, consultations);
- Ensuring data collection and analysis is sex disaggregated;
- Supporting collaborators to incorporate the above activities into joint work;
- Ensuring gender equality in capacity development of people with disabilities and DPOs, and supporting their capacity development in the above mechanisms for gender equality.

Other approved policies and related procedures are available on request.

There are no major risks to the project.

Medium risk:

Understanding of critical entry points for technical resources on disability & inclusive Development: AusAID and its partners have varying levels of understanding of Disability Inclusive Development and thus capacity to identify entry points for disability inclusion. This could limit request for technical assistance. **Mitigation**: While remaining appropriately reactive to requests, we will conduct proactive activities, including awareness raising and training sessions and a regular newsletter for AusAID staff and partners, to promote information about disability inclusive development, and how and when to seek assistance.

Competing priorities: Resistance to disability inclusion indicated by limited requests for support may occur if stakeholders perceive they are being asked to consider too many

cross-cutting issues. **Mitigation:** While remaining appropriately reactive to requests, the partnership program will conduct proactive activities, including awareness raising and training sessions and a regular newsletter for AusAID staff and partners, to promote information about disability inclusive development, and how including people with disabilities interfaces with consideration of gender equality, child protection and other important themes. Facilitating the opportunity to integrate disability inclusive development principles and practice into existing systems and programs (e.g. guidance and tools) will also assist this process.

Outsourcing versus capacity development for mainstreaming: The creation of a program of technical assistance to support Disability Inclusive Development within AusAID and its partners could result in all efforts to include people with disabilities being outsourced, and internal technical capacity remaining low. This may also provide CBM with a comparative advantage for future funding. Mitigation: Building capacity development into responses to all requests for technical assistance is a central tenet of the partnership program and of CBM, including the CBM-Nossal Partnership. Where possible, all technical assistance will be conducted alongside staff of AusAID, its partners and/or people with disabilities in order to build internal capacity and stronger working relationships with stakeholders, particularly people with disabilities.

Absorptive capacity of DPOs: Capacity development of people with disabilities and DPOs through partnering to meet as many technical assistance requests as possible is a key principle of the partnership program. However, the capacity of DPOs to absorb this work and knowledge may be limited, and could ultimately limit the progression of their own organisational work programmes. **Mitigation:** CBM, including the CBM-Nossal Partnership has relationships with a range of DPOs at the regional, country and local levels within many countries. The program will expand on and partner with a range of these, in order to spread capacity development opportunities.

Expansion of work programme in phase 2 and 3: Phase 2 of the partnership involves expansion of support to AusAID partners in Asia and the Pacific, and phase 3 globally. This expansion could create work demands beyond the capacity of existing partnership program resources. **Mitigation:** review of phase 1 and 2 will guide work planning for phase 2 and 3. Regular workload review by the Steering Committee will facilitate review, prioritising and realistic planning. Partnerships with organisations and agencies from around the world will be actively developed and strengthened during Phase 1 and 2, which will increase the breadth of technical resources available to meet the anticipated increased demands in Phase 3.

Low Risk:

Understanding the role of the proposed resources for DID as compared to those of AusAID core DIDT and Regional Disability Specialists: Understanding of when to submit a request to the proposed helpdesk as opposed to AusAID DID staff (including Regional Disability Specialists) could create confusion and duplication. Mitigation: Resource

request protocols will be established and communicated widely in phase 1 of the partnership program in collaboration with AusAID DIDT (including regional specialists). In addition, representation from the DIDT core team and Regional Specialists on the partnership program Steering Committee is sought to aid communication and development of clear communication protocols. Helpdesk request protocols to be developed in phase 1.

Availability of supplementary DID experienced consultants when required. There is very limited expertise in disability inclusive development globally. A register of experts in disability inclusion across many sectors will be kept and when required, a request will be made to subcontractors. However the limited number of DID consultants globally may mean that appropriate supplementary DID consultants are not available when required.

Mitigation: CBM, including the CBM-Nossal Partnership will activate existing linkages with various experts around the world and proactively seek registration on the consultant's database. We will also seek to build capacity and opportunities for people with disabilities and DPOs where appropriate to play a technical assistance role, thus fostering further expertise.

Conflict of Interest: Engagement of CBM, including CBM-Nossal Partnership staff in some Australian Development assistance activities and processes, particularly design activities, could result in ineligibility of CBM or CBM-Nossal Partnership for resulting tenders. **Mitigation:** Protocols for allocation and request will provide information to assist in anticipating potential conflict. In addition, the structure and allocation of tasks within the CBM team (including CBM-Nossal partnership staff), will ensure that help desk and technical assistance staff assigned to AusAID related tender work will not be involved in tender response activities.

Paradigm shift: Where disability was once viewed from an individualized, medical perspective, there has been a shift towards understanding disability as the interaction between impairment, and environmental factors which influence the experience and extent of disability. This latter view of disability emphasizes human rights as the goal, and participation by people with disabilities as a core value. The work of AusAID and some of its partners has, in the past, considered disability according to the older, medical or charity paradigm. There may be risk of occasional controversy and resistance to the newer definition. Mitigation: Partnership activities will include awareness raising of the definition of disability according to the UNCRPD into all capacity development or technical assistance requests as well as in the information sheets disseminated. People with disabilities will be engaged to collaborate in the partnership program Steering Committee, and in provision of technical assistance to the greatest possible extent, which will create space for dialogue between DPOs and international development assistance stakeholders, including AusAID and its partners.

Staff security: Travel policies and procedures designed to reduce security risks for those travelling on behalf of CBM are utilized and have been accredited as part of CBM's accreditation for ANCP program. This includes travel insurance and adequate emergency evacuation procedures.

6. ANNEXES

Contents of Annexes

- 6.1 Program Activities
- 6.2 Program management and implementation
- 6.3 CBM Australia's AusAID accreditation confirmation
- 6.4 Budget
- 6.5 Monitoring and Evaluation Framework
- 6.6 Team composition

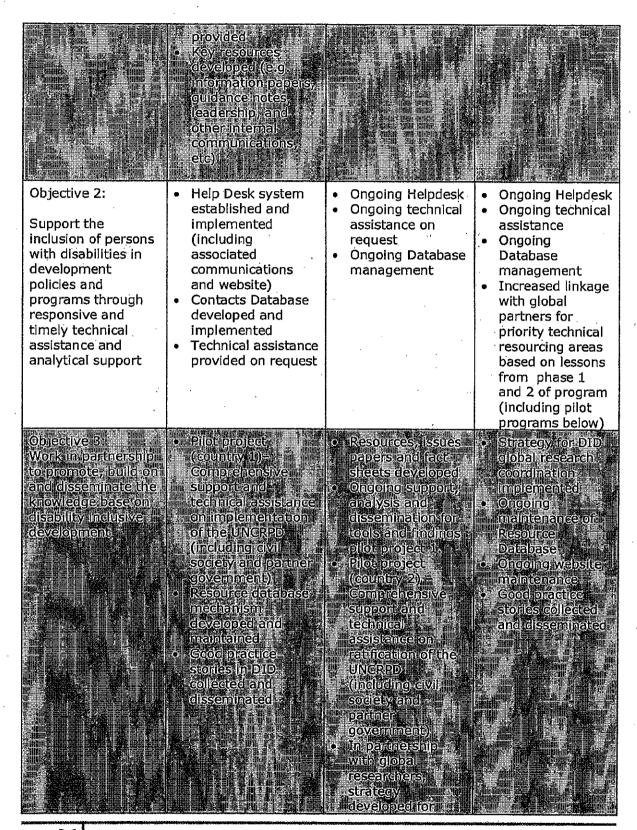
6,1 PROGRAM ACTIVITIES

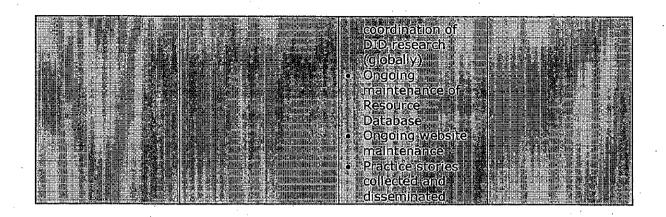
6.1.1 SUMMARY TABLE OF PROGRAM ACTIVITIES BY OBJECTIVE AND PROGRAM PHASE

The following table summarises activities to be undertaken throughout the proposed partnership program, according to objective and phase/year. See accompanying sections 6.1.2 to 6.1.4 for a narrative explanation of each activity according to objectives.

Table 1: Summary of core activities by objective & project phase

Phase	Phase/Year 1:	Phase/Year 2:	Phase/Year 3:	
Objective	Primary Target: AusAID	Primary Target: Selected key partners of AusAID	Primary Target: Focused global partnerships	
Objective i. Proactively support building the understanding and capacity of /wsAllo and relevant parities to implement disability inclusive development.	assessment completed Strategy for people with disabilities/DPOs as technical advisors on DID produced young interns with disability guidelines developed DID incorporated in AusAID systems and tools (Programs; numan	development of DPOs and people with disabilities as for DID technical assistance role (e.g. PDF, PMFS) Gapacity development of other key partners partner governments) o Oneoine	Hassistance (IIII)	





6.1.2 NARRATIVE OF PROGRAM ACTIVITIES: OBJECTIVE ONE

Objective 1: Proactively **support building the understanding and capacity** of AusAID and relevant partners to implement disability inclusive development

Activities to support the achievement of this objective include proactive efforts to build the confidence and capacity of AusAID staff, partners and DPOs to seek support for, and to undertake disability inclusive development work.

Capacity development of AusAID staff and systems, DPOs, Partner Governments / Organisations and other stakeholders (guided by AusAID's work with priority *Development for All* partner countries³⁰ and sectors³¹ and other priorities as mutually agreed by CBM and AusAID. This would involve expanding and implementing the capacity development strategy for AusAID to include it's key partners. With permission, this will include drawing from wider AusAID linked resources, including for example, the AusAID DID capacity development strategy (developed in consultation with CBM Australia), AusAIDs wider learning and development strategy, the ORIMA research conducted on AusAID knowledge, attitudes and practice on disability inclusive Development and emerging findings from current research on capacity development of DPOs³²s for the PDF/APIDS. Activity in this area would include:

- i. A **DID capacity development needs assessment** of key stakeholders in Australia's International Development Assistance Program, to inform understanding of strengths and gaps in relation to DID.
- ii. **Develop and conduct key training programs and follow up systems** within the capacity development program that may include for example:
 - tailored professional development training packages for AusAID staff and partners, reflecting various roles and responsibilities in DID and also key sector areas (e.g., Disability Inclusive Water Sanitation and Hygiene, Disability Inclusive Humanitarian Assistance, training with partner country stakeholders).
 - Disability modules in existing AusAID Learning Development programs, such as those for New Starters and O-Based staff
- iii. **Development of resources** which will be disseminated for use across Australia's international development assistance programs to promote disability inclusive development practice. These will include specifically targeted internal AusAID communications and leadership resources to support implementation of *Development for All*. Other resources will include more technical resources for the program areas including for example, information papers, guidance notes and development of DID guidelines for particular target groups and areas, which can be shared with key

³⁰ Cambodia, East Timor, Papua New Guinea and Samoa

³¹ Education and Infrastructure

³² Pacific Disability Forum & Australia Pacific Islands Disability Support (2011). Research proposal: Capacity Development for Effective and Efficient Disabled Peoples Organisations in Pacific Island Countries. Project funded by AusAID in 2011.

- partners and stakeholders. Other elements of the capacity development strategy such as follow up, mentoring programs, and supporting human resource and management systems are outlined below.
- iv. Proactive collaboration with AusAID to build sustained disability inclusion into existing and emerging **systems and tools**, particularly those which support programming, human resourcing and corporate services.
- Production and implementation of a strategy for key DPOs and people with disabilities as DID technical advisors, to strengthen the human resource base required. This will be done in collaboration with DPO's and only where consistent with their own objectives. This supports the principle of partnering with people with disabilities and DPOs in provision of technical assistance to AusAID and its partners. This will include training, mentoring, coaching, facilitating exchanges and partnerships with a range of institutions and agencies, peer-peer learning, internships, and higher education where relevant. This will serve a dual role of ensuring the voices of the people with lived experience of disability within specific cultural contexts are included, and developing links between AusAID posts, AusAID partner governments and organizations, and people with disabilities / DPOs. This will reinforce the possibility that linkages will be made proactively by all organisations in the future, enhancing sustainability. This strategy aims to support people with disabilities and DPOs to take a leadership role in provision of technical assistance by phase 3 of the project, where this is consistent with the objectives and roles of the DPOs.
 - Develop guidelines for a program for young interns with disability to support
 the wider capacity development and leadership of people with disabilities.
 This would involve consultation with relevant stakeholders including
 representatives from DPOs, educational institutions, AusAID, and potential
 host agencies. It is envisaged that young people with disabilities would have
 opportunities for 6-12 month internships with relevant development partners.
- vi. Capacity development for other key AusAID partners, including partner governments, to facilitate understanding of disability inclusive development, through training sessions and workshops. In phase 2, AusAID partners will strategically selected; in phases 2 and 3 proactive capacity development will also be informed by the pilot projects listed under objective 3.

Communication to staff of AusAID and key partners regarding disability inclusive development resources. This will include a strategy for communications that outlines how and when to seek assistance and will include development of a website, brochures, and newsletters for AusAID staff and partners. It will be linked to the overall communications strategy of AusAID on disability inclusive development.

6.1.3 NARRATIVE OF PROGRAM ACTIVITIES: OBJECTIVE TWO

Objective 2: Support the inclusion of persons with disabilities in development policies and programs through **responsive and timely technical assistance and analytical support**

Activities to support the achievement of this objective include the provision of technical assistance on request to enable AusAID and its partners to undertake disability inclusive development work, and the establishment of infrastructure to support provision of this assistance.

Establishment of **infrastructure** to support provision and monitoring of technical assistance, including:

- Establishment and implementation of a help desk system, which will function as the portal through which staff of AusAID (in Canberra and Posts) and its key partners will access information and request technical assistance related to disability inclusive development.
- ii. **Website** development, launch and maintenance. The website will be the portal through which the help desk will be accessed.
- iii. Establishment and maintenance of a **database of contacts**, including people with disabilities, DPOs, technical advisors in DID and networks. This will be utilized to both facilitate linkages in country between AusAID Posts or partners and DPOs, and to ensure high quality technical advice through harnessing and tracking globally available expertise.
- iv. Establishment and implementation of monitoring systems and **Quality Assurance mechanisms** for services provided. These will enable collection of information to support evaluation, and inform ongoing work planning.

Provision of **technical assistance** to staff of AusAID, DPOs, Partner Governments / Organisations and other stakeholders (guided by AusAID's work with priority DfA partner countries³³ and sectors³⁴ and AusAID's recommendations; and approved by AusAID on a case by case basis); including:

- i. **Scoping** of stakeholders' likely technical assistance requirements to facilitate planning and resourcing.
- ii. **Provision of technical assistance** according to requests. Assistance may include disability inclusive analysis and review, design, implementation, monitoring and evaluation and capacity development activities across a range of sectors. Technical assistance will support the process of ensuring that Australia's

34 Education and Infrastructure

³³ Cambodia, East Timor, Papua New Guinea and Samoa

International Development Assistance strategies and programs are designed and implemented in line with:

- · The Development For All strategy's guiding principles
- Article 32 of the Convention on the Rights of Persons with Disabilities broadly, that international cooperation is inclusive of and accessible to people with disabilities, and,
- Partner governments' disability-related obligations, policies and strategic frameworks.
- iii. **Staged expansion** of the availability of technical assistance to key partners across the globe, based on lessons learned across all objectives, in particular from the pilot projects described under objective 3.

6.1.4 NARRATIVE OF PROGRAM ACTIVITIES: OBJECTIVE THREE

Objective 3: Work in partnership to **promote, build and disseminate the knowledge base** on disability inclusive development.

Activities to support the achievement of this objective directly support *DfA*, and include development of a resource database which facilitates the capture and release of knowledge, implementation of pilot projects which result in important lessons learned regarding DID practice, documentation and dissemination of knowledge and lessons, and development of a strategy for global DID research coordination.

Development of a **resource database** to support knowledge management and dissemination. The database will include mechanisms to:

- i. Collect and store DID knowledge, including journal articles, working papers, tools, case studies, good practice stories, reports, policies and legislation.
- ii. Search and access resources, building on and linking with existing databases including Source and the Australian Development Gateway.
- iii. Disseminate updated lists of resources and information to AusAID and its key partners.

Documentation and dissemination of knowledge and lessons:

- Incorporate disability inclusion into selected tools and guidelines from mainstream development sectors, for example child protection policies and practices.
- ii. Develop and disseminate issues papers and fact sheets, based on experiences, lessons learned, stakeholder and sectoral priorities.
- iii. Support the collection and dissemination of good practice stories emerging from experiences in DID as perceived by a range of stakeholders, including staff of AusAID and its key partners. In line with *Development for All*, people with disabilities and DPOs will be actively supported to identify and develop good

practice stories, facilitating enquiry and documentation of the impact of DID on the lived experience of disability. Stories will be collected throughout all phases of the program.

Pilot projects to support implementation of the UNCRPD and effective DID in two countries:

- i. The pilot projects will involve the provision of comprehensive technical assistance to support the implementation of the UNCRPD in two countries.
- ii. The purpose of the pilot projects is twofold: to support the implementation of the UNCRPD in two countries, and to explore which resources (including knowledge, skills, tools and networks) are the most useful to stakeholders working in disability inclusive development. Lessons will inform the expansion of technical assistance to wider development partners in phase 2 and phase 3 of the proposed partnership program. There will be ongoing support, analysis and dissemination of tools and findings from both pilot projects.
- iii. It is anticipated that one pilot project will be in Asia and the other in the Pacific with specific countries to be decided in collaboration with AusAID based on agreed criteria. These criteria will be developed with the proposed partnership program Steering Committee and will likely include for example, AusAID strategic priorities, readiness and commitment of partner country to the UNCRPD, availability of leading partners, requests for support, and coordination/cohesion with other donors.

Develop and implement a **strategy for coordination of DID research** implemented across the globe:

- i. Scope global DID research stakeholders and topics.
- ii. With research stakeholders, develop a strategy for coordination of research around the world.
- iii. Lead implementation of the strategy, which supports *Development for All* outcomes.

6.2 PROGRAM MANAGEMENT & IMPLEMENTATION ARRANGEMENTS:

6.2.1 CBM AUSTRALIA ORGANISATION CHART

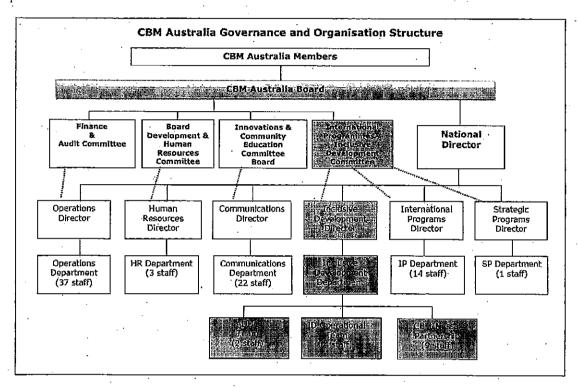
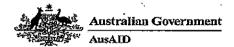


Figure 1: CBM Australia organisation chart with relevant governance and reporting lines highlighted in blue



15 July 2010

CBM Australia PO Box 348 BOX HILL VIC 3128

Dear

Accreditation with AusAID

The final accreditation report on CBM Australia was submitted to the Committee for Development Cooperation (CDC) on 8 April 2010. The CDC made a recommendation to the AusAID delegate, who has the final authority to approve accreditation.

I am pleased to inform you that on 8 July 2010 the AusAID delegate approved the recommendation of Full Accreditation for CBM Australia.

Your next review date will be 8 July 2015.

AusAID assesses NGOs for reaccreditation five years from the date of the Delegate's decision. Please note that AusAID may also review NGOs earlier if there is evidence that the NGO may not be meeting the requirements of its accreditation level.

Thank you for the assistance that you and your staff provided to the Accreditation Review Team throughout the process.

I wish CBM Australia well with its future work.

Yours sincerely



NGO & Community Engagement Section

Austrelian Agency for International Development
255 Landon Circuit Canberra ACT 2600 G.F.O. Box 887 CANBERRA A.C.T. 2601
Telephone AS 2,5006 AND Fav 821 2,6006 A880 AND Experience AS 2,5006 AND Experience AS 2,5006 A880 AND Experience AS 2,5006 AND Experience AS 2,5006 A880 AND Experience AS 2,5006 ARS 2,5006 ARS 2,5006 AND Experience AS 2,5006 ARS 2,5006 AND Experience AS 2,5006 AND Experience AS 2,5006 ARS 2,

Figure 2: Copy of CBM Australia's letter confirming accreditation with AusAID

Description	Unit cost	No	Year1 AUDŞ	Year 2 AUD\$	Year 3 AUD\$	Tofal AUD\$
VARIATIONS IN THE STATE OF THE		Property and America		dan tribe transleiman and an en		
Objective One - promote and builds				1000 1000 1000 1000 1000 1000 1000 100		496,000
Personnel - technical staff and						
consultants, including PWD and DPO representatives			150,000	160,000	160,000	470,000
Guidelines for internship program			•			
(including consultation & report, excluding travel and personnel time)			5,000			5,000
Training materials	·		7,000	7,000	7,000	21,000
				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Objective two deepnical assistance to	4.0	e legal	4.700			
AusAID and relevant partners						1495,000
Personnel - technical staff and						
consultants, including PWD and DPO representatives			130,000	1 50,000	160,000	440,000
Capacity development of DPOs / PWD as					, ,,,,,,,,	. ,,,,,,,,,
technical advisers; (including costs for special assistance required, eg. carer						
accompanying the PWD during	!					
consultancy		:	20,000	20,000	15,000	55,000
		1	C No Consequence			
Objective three: promoting, building and disseminating knowledge base						545.060
Personnel - technical staff and						
consultants, including PWD and DPO representatives			130,000	140,000	150,000	420,000
Publication of materials			15,000	15,000	15,000	45,000
Pilot program 1-resources for UNCRPD						
implementation - Country 1			40,000		٠.	40,000
Pilot program 2 - resources for UNCRPD				(0.000		40.000
implementation - Country 2			-	40,000		40,000
Rersonnel management and administration						-270,000
Program Manager and administrative			22			
staff			90,000	90,000	90,000	270,000
The state of the s		1.60 : (1894) 1 : 1869				
Information technology: Infrastructure						
and ongoing lectifical costs			205,000	85 000	85,000	375,000

· · · · · · · · · · · · · · · · · · ·	•			•		
Software development for consultant and			105,000	15.000	25,000	
resource databases*						145,000
Website development and hosting*			35,000	15,000	15,000	65,000
1.T. support staff for maintenance*	• .		30,000	20,000	20,000	70,000
(includes costs for making website, database and resources disability accessible)				i		
I.T. equipment for staff and consultants*			20,000	25,000	15,000	60,000
Data entry*			15,000	10,000	10,000	35,000
			•	•		
Governance and Planning: Monitoring and Evaluation (PME)						74:000
Steering Committee meetings annually (with DPOs from the region)	8,000		8,000	8,000	8,000	24,000
Planning, Monitoring and Evaluation meetings annually (with AusAID)	5,000		5,000	5,000	5,000	15,000
Mid-term & Final evaluation & report				15,000	. 20000	35,000
Travel & related costs (core staff & consultants including people with						
disability)		A.				338,000
Domestic trips	1,200	60	36,000	24,000	12,000	72,000
International trips	7,000	38	56,000	105,000	105,000	266,000
				, ,		
Sub-total			897,000	846,000	832,000	2,593,000
Overhead costs 5% of sub-total			44,850	43,200	41,600	129,650
Total			941,850	907,200	873,600	2,722,650
GST at 10%			94,185	90,720	87,360	272,265

^{*} I.T. costs estimates only – full costing to be provided after proposal approval. Total information technology costs will not exceed \$375,000 over three years.

Table 2: Budget by objective and year

16.5 PLÄNNING, MONITORING AND EVALUATION FRAMEWORK.

The PME Framework will enable monitoring and reporting on outcomes and outputs, grouped into three aspects of the partnership program. <u>Examples</u> of indicators under the three groups include:

Management: timely establishment of Helpdesk, Website, Database, consultant accreditation and contracting procedures, Quality Assurance system, and the PME Framework itself; number and type of technical advisory and research requests fulfilled; timeliness of responses to requests; extent of knowledge dissemination; and the scale and scope of resources provided.

Demand for services: number and type of technical advisory and other requests received through the Helpdesk; source of request (internal AusAID; by post, division, branch, and externally by agency type); and type and topic of documents downloaded most frequently from the website.

Quality of services provided: quality of TA, capacity development activities, and knowledge management and dissemination.

Disaggregating data will enable greater targeting of information about the available resources. This will attempt to ensure greater equity for groups less likely to benefit from the resources through lack of awareness or access, for example supporting a DPO to expand its representation to include people with intellectual disabilities.

Means of verification will include methods such as: user satisfaction surveys and key informant interviews; appraisal of documents prepared; and reports generated regularly by the management software linked to the database (related mainly to demand and management indicators). Assessment of the quality and level of achievement will be conducted by an independent review, undertaken as part of the Mid-Term Review.

Close monitoring will be vital to ensure availability of adequate human resources required to meet the demands, and timely and appropriate adaptation of the mechanisms to enable achievement of the objectives. Regular ongoing monitoring will feed into management meetings and quarterly analysis and reports will be conducted. In addition, CBM, including the CBM-Nossal Partnership, AusAID and selected partners will meet annually in order to review the progress of the partnership program and develop action plans for the following year.

A baseline of disability inclusive development within Australia's international development assistance will be drawn from Section 6 of the Development For All Companion Volume, "Summary of AusAID's disability related activities to date and lessons learned", the DFA Report Card Nov 28 – June 21, and other information made available by AusAID's DID team.

6.6 TEAM COMPOSITION

Core staff from CBM, including the CBM-Nossal partnership will be allocated to this disability inclusive development technical resource program. This includes a program manager, administration officer, and various technical advisors and capacity development officers. CBM is committed to the inclusions of people with a disability in their inclusive development work. Some of the allocated staff have a lived experience of disability and wherever possible, consultants with a disability will be involved in the team as part of our commitment to inclusion and capacity development of people with a disability as providers of technical assistance. Supplementary consultants from the contacts database will also be utilised where appropriate.

The Program Manager will be responsible for contract management; development and implementation of the Planning, Monitoring and Evaluation (PME) Framework; reporting; human resource management of staff; database development and oversight; working with AusAID and other partners to convert requests for technical assistance into appropriate Terms of Reference; coordinating quality assurance mechanisms; and will be the main point of contact for AusAID in terms of managing the Partnership.

The Administration Officer will be responsible for issues such as management of accounts and logistics of travel and contracting of consultants.

The Technical Advisors will be responsible for responding to the majority of technical assistance requests and capacity development activities