



1992 - 2012
20
YEARS OF
HUMANITARIAN
ACTION

“When on deployment through RedR Australia you have people half a world away caring about you, who are as concerned for your health and safety as you are.”

Danielle Brunton



AnnualReview

2011/2012

Our mission

RedR Australia relieves suffering in disasters by selecting, training and providing competent and committed personnel to humanitarian relief agencies worldwide.

United Nations Agency Agreements

United Nations agencies call on RedR Australia to supply appropriate personnel to boost specialist technical capacity for a short period in an emergency.

RedR Australia has standby arrangements with:

- United Nations Children's Fund (UNICEF)
- United Nations High Commissioner for Refugees (UNHCR)
- United Nations Office for the Coordination of Humanitarian Affairs (OCHA)
- World Food Programme (WFP)
- World Health Organization (WHO)

RedR Australia Training Service links to UN agencies to prepare people to make the best possible emergency responses to humanitarian crises and disasters around the world.

Founding Bodies

- The Association of Professional Engineers, Scientists and Managers, Australia (APESMA)
- Consult Australia
- Engineers Australia
- The Institute of Public Works Engineering Australia (IPWEA)

RedR International

RedR Australia is accredited with RedR International.

Other RedR offices are based in the United Kingdom, New Zealand, India, Malaysia and Sri Lanka.

RedR Australia's 20th anniversary

2012 marks twenty years of humanitarian action by RedR Australia. The milestone becomes a tribute to the engineers and engineering organisations which came together, created an organisation from an idea, and navigated the tricky process to become a legal entity to engage with UNHCR, some engineers and with AusAID. Enthusiastic humanitarian engineers launched into field action.

Along the journey, to the credit of one engineer who said, "We can't do this on our own", RedR Australia engaged with other professions and technical specialists. The activity in this document is the result.

To everyone who has contributed over the 20 years goes renewed appreciation.

It is sobering to anticipate that the planet's next 20 years will need many more people to link up as we **recruit, select, train, prepare, deploy and support** in accordance with the humanitarian imperative. The challenges faced in 1992 will keep coming after 2012.



From the cover

Danielle Brunton reviewing camp layout in Dadaab in preparation for refugees from congested sites. Danielle, on her first deployment, spent five months in Kenya as a WASH specialist with UNHCR.



Australian Government
AusAID

The strengthening of the RedR Australia activity continues to enjoy the support of the Australian Government, via AusAID.

The identification, preparation and ultimate involvement of capable Australians in field relief after crises accords well with AusAID, as components of the overall Australian aid programme.

We are most grateful for AusAID interest and support.



RedR Australia is a signatory to the Australian Council for International

Development Code of Conduct which defines minimum standards of governance, management and accountability for non-government aid agencies.



PAKISTAN - Public health specialist, Karen Hobday, conducting a community needs assessment in Sindh Province on her first assignment with RedR Australia. Karen deployed with the World Health Organization after 2011 floods affected approximately 5 million people.

Year at a glance

Millions of people around the world endured the grimmest of years. RedR Australia stepped its mission up a notch or two.

As the year is filed away, those two facts appear on the file cover.

Simultaneous humanitarian crises, particularly in North Africa and the Middle East, competed for attention with food shortages in the Horn of Africa and the Sahel countries, and with massive dislocation in South Sudan. Conflict created more human misery than did natural disasters.

Nature's biggest blow was again struck in Pakistan, severely flooded after not recovering from wet season devastation the previous year.

RedR Australia continued to recruit and select new talented people. If recruitment stalls, the subsequent steps are compromised, so to add 49 new names to the Standby Register of the willing was a pleasing development. It is impossible to predict when they will first see field action, but 14 of the 49 have already deployed!

We continued to train and prepare people in a multi-faceted and sometimes mobile Training Service, which retained the Dookie training base as a solid and well-regarded foundation.

People trained with Standby Register intent, for the purposes of other NGOs, for government departments and services, and for diverse objectives of individuals exploring their suitability in international aid contexts.

RedR Australia field deployment lists grew steadily throughout the year, and our people found themselves in 32 countries (previous year 22) which needed significant international assistance via the UN agencies to which we contribute. Burkina Faso, Mauritania, Madagascar and Senegal were probably the biggest surprises in the list in that we have not been active there in the past. So many countries in great need is distressing.

Our wonderful deployees went on secondment for 442 aggregate field months (previous year 298) The year rivalled 2005 – tsunami response year after Boxing Day 2004. Some of our people joined World Health Organization (WHO) operations. WHO now officially joins UNICEF, UNHCR, WFP and OCHA on our list of internationally-mandated UN agencies which receive RedR Australia contributions of talented people.

Our focus is sharply upon people. People in desperate need after disasters and emergencies. People with skills and a willingness to respond. People who receive professional preparation. People who detach themselves from home base and contribute their time and talent in the most challenging, and sometimes dangerous circumstances. People helping people.

Australian Government interest and support via AusAID was greatly appreciated again this year. We tend to think that our humanitarian action also contributes to Australia's overall interests.

We warmly thank all the donors and corporate supporters recognised in detail on page 10.

RedR Australia family members who role-play in training courses, assist with interview of Register applicants, write articles for professional journals, or speak at peak body events are what sets RedR Australia apart. Refugees and migrants within the Ethnic Council of Shepparton and District regularly attend RedR training courses at nearby Dookie to act out roles of refugees and displaced people.

Trainees benefit from the real-life experiences of people now safely residing in the district. Excellent cross-cultural awareness and practical preparation for the most challenging field tasks. Local Council involvement is backed by Councillors of the City of Greater Shepparton who take pride in promoting and supporting RedR training.

Asked to put a notional dollar value on all our volunteer input this year, the extraordinary figure of \$230,000 was conservatively compiled. A magnificent contribution to our mission.

Board members, some of whom make operational contributions in training and deployment environments, are also thanked for their participation. So too are the RedR Australia staff whose personal satisfaction in the fruits of their labours far exceed these heartfelt words of appreciation.



Elizabeth Taylor
Chair

Alan McLean
Chief Executive Officer

49 New Standby Register personnel

111 Field assignments: Up from 81 last financial year

66 Humanitarian Training Courses: Up from 56 last financial year

The international needs



JORDAN – Robert Crigan deployed to UNHCR Jordan as site planner to design and oversee the construction of refugee camps for those fleeing Syria. The main rule he lives by in the field is to stay focussed on the job at hand. “There are so many demands on my time and attention. Prioritisation is essential.”

This is Robert’s eighth assignment with RedR. “I’ve worked in many places but what distinguishes this mission is the hospitality afforded the Syrian refugees by Jordanians. I’m approached regularly by people wanting to help the refugees by donating goods or services, time or money. It’s a genuine and heartfelt identification with the suffering of their neighbours.”

For several years, RedR Australia has responded in humanitarian terms in 18 – 20 countries. During this year, action was taken in an extraordinary 32 countries.

In some of the countries relief operations were undertaken by UNICEF, UNHCR, WFP and WHO. In some crises only some of the agencies were in action.

The middle pages of this document display all the RedR Australia responses to the crises and disasters, the largest of which included:

Sahel region of West Africa

The international community was challenged by crop failures across Mali, Mauritania, Niger, Nigeria, Chad, Cameroon and Burkina Faso. Instability in Mali and Burkina Faso, serious unrest, including issues of child soldiers, added extra dimensions to food shortage and malnutrition.

Horn of Africa

From early 2011 there was progressive concern for the plight of victims of drought and crop failure in parts of Ethiopia, Eritrea, Djibouti, Kenya and Somalia. In some countries the undeclared but long-running conflict escalated, causing people to move in search of both food and sanctuary, and a declaration of famine was made for southern Somalia in August 2011. While Save the Children reported that thousands of deaths should have been avoidable, some worst case predictions of the death tolls were avoided in the areas where rains returned and crops were planted. International and local agencies also provided life-saving assistance across the region.

South Sudan

One year on from its independence, South Sudan was hosting tens of thousands of refugees from Sudan, as disputed oil-rich territory threatened to become the catalyst for war. Horrific living conditions featuring contaminated water contributed to high death rates, often due to preventable disease. The wet season created further grief.

North Africa and Middle East

The so-called “Arab Spring” had consequences of large-scale humanitarian need. Directly or indirectly involved were countries receiving tens of thousands of people moving in a search for safety.

Egypt, Tunisia, Yemen, Syria, Lebanon, Libya, Jordan and Turkey were prominent as countries where humanitarian response was requested.

Pakistan

The waterlogged states of Pakistan in 2010 again flooded in 2011. Over 5 million people were affected, with major health issues throughout the worst-affected districts.

Philippines

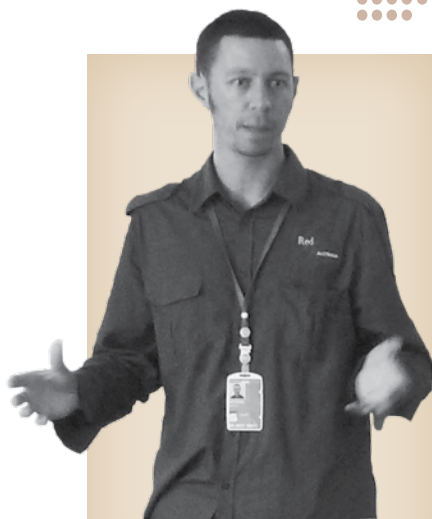
Against the backdrop of ethnic unrest in southern Mindanao, a Tropical Storm in December 2011 created massive flooding in northern Mindanao. Broad surging rivers swept fallen timber down the valleys crushing and washing away riverbank villages. Of the 1.3 million surviving victims, 400,000 people took refuge in 57 evacuation centres.

Headquarters requests

The UN agencies requested additional experience and talent at head and regional offices. Roles included preparation of technical resource materials as elements of preparation, coordination and administration of the Standby Partner programme. Helping to create frameworks to increase effectiveness of humanitarian response activities, establishing practices to improve field work and strengthening efficiency are all outcomes of headquarters deployments. New York, Geneva and Rome may be noted within the list.



KENYA – Elaine Jepsen conducting a focus group discussion while assessing needs following displacement in drought-affected Isolo, Eastern Province. Elaine worked with OCHA as a Humanitarian Affairs Officer.



“I have great respect for the people I met who work under very challenging conditions, and I hope that the tools that I developed can assist all WASH agencies working in Somalia to **achieve a better outcome** for the people affected by this horrendous crisis.”

Damien Brosnan, based in Kenya assisting southern Somalia as an Emergency WASH Cluster Information Manager for UNICEF.

Our deployments

- UNICEF
- WFP
- UNHCR
- OCHA
- WHO

Afghanistan

- Ramon Shinkfield** ●
Information Management Officer
- Ramon Shinkfield** ●
WASH Cluster Information Management Officer
- Albert Spiteri** ●
Construction Engineer

Bangladesh

- Ellen Hynes** ●
Logistics Emergency Preparedness Officer

Burkina Faso

- John Simpson** ●
Telecommunication Officer

Cambodia

- Mohamed Ugool** ●
Assessment Coordinator

Cameroon

- Kate Learmonth** ●
Communications for Development Specialist

Chad

- Daniel Ervin** ●
Emergency WASH Specialist

Dem Rep of Congo

- Fiona Lithgow** ●
Logistics Officer
- Henri Stein** ●
Cold Chain and Logistics

Egypt

- Amra Lee** ●
Humanitarian Affairs Officer

Ethiopia

- Daryll Ainsworth** ●
Logistics Officer (two assignments)
- John Cindric** ●
Supply Officer Technical Shelter Project
- Alexis Garnett** ●
Child Protection Officer
- Raymond Hobbs** ●
Site Planner

- Lynette Mason** ●
Field Coordinator

- Stefan Prystupa** ●
Engineer Road Building/Construction

- Alexandra Robinson** ●
Child Protection Officer

- Helen Salvestrin** ●
WASH Expert

- Leda Tyrrel** ●
Sexual and Gender-Based Violence Officer

- Mohamed Ugool** ●
Emergency Coordinator

Fiji

- Daniel Ervin** ●
WASH Emergency Coordinator

- Sherryl Reddy** ●
Protection Officer

- Olivia Wellesley-Cole** ●
Protection Officer

Ghana

- Victor Tapia** ●
Site Planner

Haiti

- Robyn Kerrison** ●
Protection Officer

Italy

- Donna Carter** ●
Stand-by Partner Officer

Jordan (Libya operation)

- Emma Renowden** ●
Reports Officer

Jordan (Syria operation)

- Wendy Bruere** ●
Reports Officer
- Robert Crigan** ●
Physical Planning and Shelter Officer

Kenya

- Danielle Brunton** ●
WASH Expert
- Wojciech Dabrowka** ●
Head of Office
- Lisa Guppy** ●
Mobile Emergency WASH Cluster Information Manager
- Tim Hayden** ●
Hygiene and Sanitation Specialist
- Raymond Hobbs** ●
Lead Engineer
- Elaine Jepsen** ●
Humanitarian Affairs Officer

- Fiona Lithgow** ●
Regional Emergency Preparedness Officer

- Brendan Ross** ●
Gender-Based Violence Specialist

- Val Tarasov** ●
WASH Specialist

Kenya (Somalia operation)

- Damien Brosnan** ●
WASH Cluster Information Manager

- Noel Gulliver** ●
Logistics Officer

- Hamish Weatherly** ●
Humanitarian Affairs Officer (two assignments)

Lebanon

- Merrin Waterhouse** ●
Child Protection and Gender-Based Violence Specialist

Liberia

- Said Aden** ●
Health Specialist HIV/AIDS
- Ken Collis** ●
Physical Planner/Shelter Expert
- Yolanda Cowan** ●
Emergency Specialist
- Catriona Heath** ●
Child Protection Specialist
- Cameron Kiss** ●
Logistics/Supply Officer
- Amy Lamoin** ●
Child Protection in Emergency



SOUTH SUDAN – Awat, a senior chief for the Maban County community, discussing urgent need for expansion of Doro Refugee Camp with RedR Australia's Ken Collis. Ken assisted UNHCR with site planning and shelter issues, responding to a major influx of people fleeing from Sudan.

- Jane Mac Phail** ●
Child Protection In Emergency Specialist

- Cassie Stephens** ●
Transport Market Review - Market Research

- Mohamed Ugool** ●
Emergency Monitoring Specialist

Libya

- Ene-Mai Oks** ●
Needs Assessment Expert

Madagascar

- David Adams** ●
WASH Cluster Coordinator

Mauritania

- Anthea Moore** ●
Reporting Officer

Myanmar

- Wojciech Dabrowka** ●
Humanitarian Affairs Officer

Namibia

- Daniel Ervin** ●
WASH Specialist

- Tim Hayden** ●
Child Health Specialist

Nepal

- Christine Clarence** ●
Child Protection Officer

Pakistan

- Karina Coates** ●
Emergency Communication Specialist
- Christine Clarence** ●
Protection Officer
- Karen Hobday** ●
Public Health Specialist
- Michael McDonnell** ●
Field Logistician
- James Moloney** ●
Public Health Specialist
- Mel Schmidt** ●
Humanitarian Affairs Officer (two assignments)
- David Youngmeyer** ●
Emergency Communication Specialist (two assignments)

Philippines

- Katherine Davis** ●
WASH Cluster Water Specialist
- Philippa Day** ●
Emergency Communication Officer
- Nicole Hahn** ●
Emergency WASH Cluster Coordinator
- Michelle Sanson** ●
Humanitarian Affairs Officer
- Sue Sweeney** ●
Child Protection Specialist

Senegal

- Steve Barton** ●
Humanitarian Performance Monitoring Specialist
- Wendy Bruere** ●
Humanitarian Analyst
- Kevin Mayer** ●
Information Technology Officer

South Sudan

- Chris Alagna** ●
Information and Communications Technology Officer
- Narelle Albrecht** ●
Policy Analyst
- Peta Barns** ●
Logistics Officer
- Peta Barns** ●
Logistics Officer
- Mark Brooking** ●
Physical Planner and Shelter Coordinator
- Bill Cartan** ●
Physical Planner and Shelter Coordinator
- Ken Collis** ●
Technical Coordinator/Site Planner
- Kerry Constable** ●
Logistics Officer
- Kerry Constable** ●
Warehouse Officer
- Emma Drew** ●
Emergency Specialist
- Kim Duckworth** ●
Logistics Officer Information Management

- Doug Knight** ●
Field Safety Adviser

- Geoff Lewis** ●
WASH Expert
- Robert Ljubicic** ●
Construction Engineer
- Bill McMurtrie** ●
Workshop Supervisor
- Allison McNamara** ●
Logistics Specialist
- David Neville** ●
Logistics Coordinator
- Kym Perkin** ●
WASH Cluster Information Management Specialist
- Jim Sisson** ●
WASH Expert
- Cassie Stephens** ●
Warehouse Officer
- Syann Williams** ●
Protection Officer

Sri Lanka

- Wojciech Dabrowka** ●
Humanitarian Affairs Officer
- Dominic O'Dwyer** ●
Logistics Officer

Switzerland

- Lisa Guppy** ●
Disaster Risk Reduction Specialist
- Elaine Jepsen** ●
Child Protection Rapid Response Team
- Leda Tyrrel** ●
Child Protection Expert

Thailand

- Julie Gill** ●
Child Protection in Emergencies Community Facilitator
- Olivia Wellesley-Cole** ●
Protection Advisor

Tunisia (for Libya)

- Roslyn Leary** ●
Refugee Status Determination Officer
- Andrew Mills** ●
Urban WASH Officer
- Val Tarasov** ●
Site Planner/Civil Engineer

United States of America

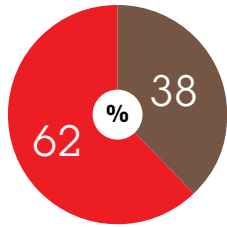
- Paul Bolger** ●
WASH Officer (Capacity Building)
- Tim Hayden** ●
WASH Officer (Hygiene)



"I love the hands-on nature of information and communications technology work in the field. You are required to do everything from designing a system, climbing the tower to install it, to helping staff print... **I love working in remote environments** where resources are scarce, and everyone in this community gets in to help each other out to work towards a common goal. I feel privileged to have had the opportunity to work there."

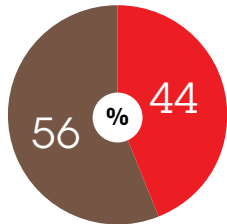
Chris Alagna, ICT Officer,
WFP, South Sudan

People by numbers



Field experience

- First deployment with RedR Australia
- Deployed previously



Deployee gender

- Female
- Male

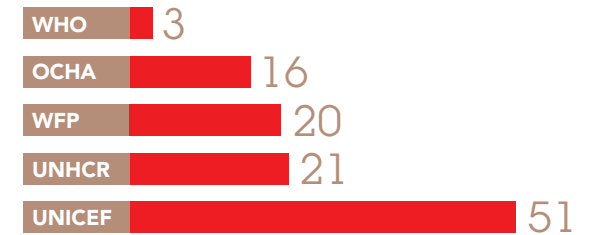


LIBERIA – Moving children’s education supplies. Yolanda Cowan joined UNICEF Liberia as an Emergency Coordinator, after thousands of people fled neighbouring Côte d’Ivoire following post-election violence.

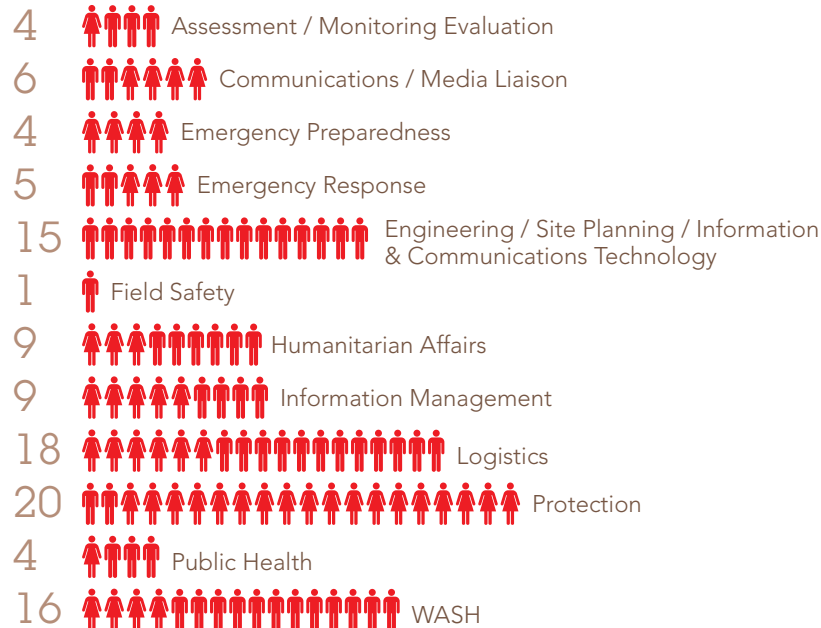
PAKISTAN - Mel Schmidt led a UN team visit to Bajaur Agency, Federally Administered Tribal Areas, Pakistan, and is shown listening to local tribespeople upon their return home after multiple years of displacement. They have been unable to regain use of their land due to ongoing insecurity.



Number of assignments per United Nations agency

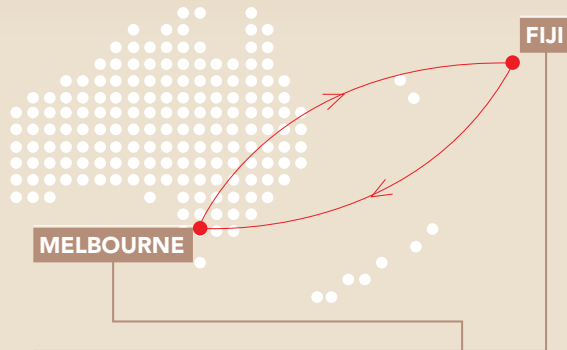


Field experience



SRI LANKA – workshop being dismantled in Sri Lanka, to close WFP’s operation. Dominic O’Dwyer was stationed in Vavuniya for six months in a logistics role.

Professional development



December 2011

Sherryl Reddy interviewed families affected by floods in Fiji, exploring protection concerns in the transition from emergency stage to early recovery. Sherryl was a Protection Officer for UNHCR.



June 2012

Deployments Coordinator **Lauren Jones** debriefs **Sherryl Reddy** following her return from Fiji. Detailed preparation and briefing of deploying personnel, coupled with increased support always enhances field activity.

56

Standby Register personnel completed capacity development training

This included specialised training in:

- protection and emergency coordination
- child protection in emergencies
- gender based violence program coordination
- water, sanitation and hygiene in emergencies
- emergency preparedness and response



Julie Gill's capacity in child protection was enhanced by the UNICEF Child Protection in Emergencies course. Julie (at left, above) was then seconded to UNICEF in Bangkok to launch, develop and facilitate a Child Protection in Emergencies Community Practice.

"The RedR Australia team has been extremely supportive. They have offered me multiple training opportunities which have helped me to get a really good bird's eye view of what the humanitarian response world actually looks like and how it operates. Most importantly, it has prompted me to think about how I could transfer my skills and knowledge within that context."

Training Service

RedR Australia enjoyed a year of planned growth in its Training Service activities. In accordance with the RedR Australia Operational Plan, the Training Service identifies three specific training categories:

1. RedR Australia core courses

Relatively routine training within the core courses included the welcoming of trainees from an impressive range of backgrounds, all enthusiastic to test themselves against the systematic challenges in Essentials of Humanitarian Practice (EHP) and the vital Personal Security and Communications (PSC) course.

Some trainees have progressed to the Standby Register and already deployed to the field. Others who enrolled in EHP and PSC courses will contribute internationally in the names of NGOs, governments and possibly as private citizens. The world seems likely to need almost all aspiring humanitarian aid workers.

Annual specialised courses in logistics, protection and water, sanitation and hygiene (WASH) were popular, boosting the capability of people for RedR Australia field action or to contribute in other corridors.

2. Collaborative training

The second major training platform was the joint venture activity with UN agency colleagues.

We linked with **UNHCR eCentre** (Security Risk Management, Basics of International Humanitarian Response, Security in the Field Workshop, Essentials of Humanitarian Negotiation and Contingency Planning), with **OCHA** (Standby Partner Induction Course and Field Response Surge Training), and with **UNICEF** (WASH in Emergencies, Child Protection in Emergencies, and Emergency Preparedness and Response).

Training with UN agencies is the key to best possible preparation for contribution to the field mandates of those same agencies.



Associate Trainer Dave Neville with Indonesian visitors representing the Australia-Indonesia Muslim Exchange. The visitors observed an operational planning exercise within the Essentials of Humanitarian Practice course in June, and role-played VIPs on a field visit.

3. Tailored training

The third important component was the delivery to a growing range of organisations, some of whom we approached and some who enquired of RedR.

Government clients included the Australian medical responders known as AusMAT (Northern Territory, South Australia, Victoria and Western Australia), the Australian Civilian Corps, AusAID Posts (Port Moresby and Jakarta).

A loose affiliation of Pacific Islands responders is known as Pacific Humanitarian Team (PHT), guided by OCHA. RedR contributed to a PHT workshop in Suva.

Sector clients included Engineers Without Borders, Australian Volunteers for International Development, and Caritas Australia. Briefing was again provided to the Australian Medical Association in Victoria.

The largest single training project ever commenced by RedR Australia, to boost disaster and response capacity in the Philippines unfolded after an initial approach from the AusAID Post, introducing the Philippines Office of Civil Defense in partnership with the Disaster Risk Reduction Management Council.

The scoping study and training needs assessment were completed as the forerunners to an expansive and challenging project listed for 2012-2014.

Every RedR Australia training action is based on the principle that people who have lost everything in a disaster or emergency deserve assistance from the best available people, professionally prepared to undertake the humanitarian response.



All trainees within the Essentials of Humanitarian Practice course (six trainings this year) are exposed to field themes of preparedness, field standards, risk reduction in the sense of impact mitigation, gender, vulnerability, disability, and cultural sensitivity.

International participants

All training is enhanced by the valuable mix of international and Australian-based trainers and trainees, willing to share their personal experience.

RedR Australia welcomed participants from:

Bhutan | Cambodia | **Hong Kong** | Hungary
Indonesia | Lao People's Democratic Republic
New Zealand | **Malaysia** | Pakistan
Papua New Guinea | Philippines
Solomon Islands | South Korea | **Switzerland**
Thailand | Timor Leste

Training aid workers

Course participants came together from:

ActionAid Australia	Caritas Australia	Oxfam Australia
ADRA Australia	Darfur Australia Network	Parsons Brinckerhoff
AECOM Australia	Emergency Management Australia	Save the Children Australia
Aurecon	Engineers Without Borders	SKM
AusAID	Esri Australia	TEAR Australia
Austrade	GHD	Torres Strait Regional Authority
Australian Red Cross	International Committee of the Red Cross	UNHCR
Australian Aid International	International Federation of the Red Cross	UNICEF
Australian Civilian Corps (ACC)		Vanguard Logistics Services
Australian Volunteers International		World Food Programme
CARE Australia and International		World Vision



Incident response training during an UNHCR eCentre Security in the Field Workshop, Pran Buri, Thailand. RedR Australia regularly provides Associate Trainers to UNHCR eCentre courses.

Trainees in Personal Security and Communications courses (six held this year) develop a strong appreciation of threats and risks, preventive behaviours and teamwork essential for successful field deployment. Mark Brooking unpacks his grab bag at a vehicle checkpoint during a training exercise. He deployed to South Sudan with RedR Australia five months after completing his training.



Our partners

Governance

Patrons

The Hon. Richard Alston

M. A. (Tim) Besley AC

A. B. (Bruce) Sinclair AM

Board members at 30 June 2012

Elizabeth Taylor AO

Chair

Engineers Australia

Nominee

Andreas Marquardt

Treasurer

APESMA Nominee

Paul de Launay

Elected Member

Josephine Hutton

OAM

Board Nominee

Michael Marley

Consult Australia

Nominee

Joanna O'Brien

Elected Member

Alexandra Robinson

Board Nominee

Andrew Stevenson

Board Nominee

David Swan

IPWEA Nominee

Rhodri Wynn-Pope

Elected Member

Support from the Standby Register

We are most grateful to personnel from the Standby Register who help interview Register applicants and volunteer on training courses.

We also value highly our ambassadors who accept public speaking roles.

Corporate supporters

For several years, engineering umbrella bodies and corporate supporters have provided support to the RedR Australia mission. We count among these members of the RedR Australia extended family:

Arup | Aurecon | DLA Piper

Engineers Australia | GHD | Golder Associates

Simpson Constructions | SKM

All our supporters, corporate and generous individuals alike, should feel that every time a RedR field placement arises, a little of each and every supporter goes with them.

Not everyone can go to the field. Almost everyone can assist RedR Australia to be ready to make a difference.

Thank you all.



RedR Australia was actively involved in Engineers Australia's Year of Humanitarian Engineering 2011. Valerie Amos, Under-Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator, endorsed the year. A video message played at the opening of the Australian Humanitarian Engineering Conference encouraged engineers to respond to humanitarian crises and natural disasters around the world and highlighted RedR Australia's field contribution.

Thank you to all staff for your contribution and commitment to RedR Australia's work.

Executive

Alan McLean

Chief Executive Officer

Toni Fammartino

Manager, Finance and Administration

Dominic Bowen

Manager, International Assignment Service

Drasko Kraguljac

Manager, Training Service

Non-executive

Yvette Crafti

Humanitarian Trainer

Carolyn Cummins

Finance and Administration Assistant

Jessie Gamble

International Assignment Officer

Bronwyn Healy-Aarons

Humanitarian Trainer

Mahinda Jayakody

Finance Officer

Alan Johnson

Project Coordinator/Senior Humanitarian Trainer

Belinda Johnston

Communications Coordinator

Lauren Jones

Deployments Coordinator

Jennifer Martinico

Register Officer

Jess McNeill

Dookie Course Administrator

Marion Orchison

Senior Humanitarian Trainer

Joanna Roy

Register Officer

Louise Salkeld

Training Administrator

Kimberley Sardi

Deployments Officer

Jaimee Skilton

Deployments Officer

Joseph Swan

Communications Officer

Bernice Thompson

Senior Finance Officer

Aruna Venkatachalam

Register Coordinator

Thank you to all staff who finished working with us during the year:

Rich Parker, Veena Reddy and Helen Widdowfield.



MELBOURNE – RedR Australia's yearly profile and fundraising event, Wear Red for RedR Day, raises awareness about our work. Alan McLean visited Arup's Melbourne office, outlining our field and training activities.

Looking forward

The year ahead

Last year I had the privilege of a chat with Ban Ki-Moon, United Nations Secretary-General. Fresh from a visit to Kiribati, he told me something I have known since working there in 1982. Pointing to his chest, he said, "If the water from the sea comes up to here, the whole country will be covered." He was plainly shocked by what he had seen. Let's hope this year does not feature Kiribati and neighbour Tuvalu in peril.

António Guterres, UN High Commissioner for Refugees, warned in July 2012 that the situation for refugees fleeing Sudan's Blue Nile and South Kordofan states had become critical, with more than 200,000 people displaced into neighbouring South Sudan and Ethiopia and humanitarian efforts in South Sudan close to breaking point.

In the year ahead, UNHCR, has a full agenda guaranteed, with more than 40 million refugees worldwide, and millions more internally displaced.

News out of Pakistan is daunting. The floods of 2010 affecting 20 million people, followed by the 2011 event (5 million), have left large densely-populated areas waterlogged. Even an average wet season this year will bring a repeat of these tragedies, possibly with even worse consequences.

The RedR Australia family is undaunted by the vast humanitarian agenda. We must and we do note the positives, and we will create more of our own.

We in RedR Australia cannot afford to sink into the mire of the vast humanitarian agenda. We must and we do note the positives, and we will create more of our own.

The search for improvements in performance never ends. What a pity that search has been termed 'professionalisation' the meaning of which is not widely shared or understood.

We will renew with all energy the recruitment and selection of suitable people for the work which we do. We are looking for all the talent reflected in the middle pages of this report, with heightened searching on profiles of:

- public health
- nutrition
- humanitarian affairs/coordination
- child protection
- information management
- education in emergencies

We will train and prepare those experienced and capable operators, so as to convert their talent to be used in the environments which desperately need their help. Whether those trained are mobilised in the RedR Australia name or via any other humanitarian channel will not matter.

Those RedR Australia personnel who are allocated field assignments will head off with our best possible support while they are in field action, and with the warmest welcome waiting upon their safe return.

In being positive and constructive in outlook, we are also realistic. Several regions of the world are certain to struggle with the consequences of poor rainfall, severe weather events, earthquakes, armed conflict and displacement. We cannot know where or when, but we aim to be ready.

It would be wonderful if the 2013 Annual Review could report that our year has been quiet, our tasks diminished, and our figures well down on 2012. Sadly, that is not going to be the case. We roll up our sleeves, and get on with the job.

Alan McLean
Chief Executive Officer



SOUTH SUDAN – Refugees collecting water from a tapstand in Yida refugee camp on the Unity State border. Geoff Lewis spent three months assisting UNHCR's WASH response.



PHILIPPINES – Child-friendly spaces are important protection components within evacuation centres. During a field support visit to four deployees, Alan McLean and Belinda Johnston saw protection specialist Sue Sweeney in action, and all joined project staff and children in the activities.

RedR Australia Donation Form

RedR Australia provides emergency assistance to communities devastated by conflict or major natural disasters by selecting, training and providing competent and effective personnel to humanitarian relief programs worldwide.

Any assistance is greatly appreciated, not only by RedR Australia, but more importantly by people affected by disasters and dislocation caused by conflict.

Name: _____

Address: _____

_____ State: _____ Postcode: _____

Telephone: _____

I prefer to receive the receipt via: post email: _____

Please accept my gift towards RedR Australia's work

I wish to donate \$ _____ (donations over \$2 are tax-deductible)

Cheque

Please make your cheque payable to RedR Australia.

Electronic transfer

Account Name: RedR Australia
Overseas Aid Fund

Bank: NAB

Account No: 590 747 971

BSB: 083-355

Reference: Surname

Regular credit card donation

I would like to donate \$ _____

every: month quarter
 half year year

Commencing from: _____

Finishing on: _____

If you are unsure as to the final payment date, your donation will continue until RedR Australia is notified.

Credit card details

VISA Mastercard

Card number:

Card name: _____ Expires: _____

Signature: _____

Thank you for your generosity.

Financial report

Financial report for the year ended 30 June 2012

	2012	2011
	\$	\$
Revenue		
Donations and gifts – monetary & non-monetary	42,982	67,120
Bequests and legacies	-	-
Grants		
AusAID	6,342,832	4,152,761
Other Australian	-	300,455
Other Overseas	92,146	21,545
Investment Income	343,820	211,185
Other income		
Membership	14,250	5,744
Sales	(5,141)	(1,895)
Training	1,534,287	1,068,512
Sundry	12,546	26,911
Total revenue	8,377,722	5,852,338
Expenses		
Overseas projects		
Funds to international programs	5,288,976	3,490,192
Program support costs	487,392	400,309
Domestic Projects		
Training	1,640,124	1,129,391
Staffing costs	275,279	167,135
Advertising & promotion	10,155	9,233
Other administrative costs	289,841	224,051
Total expenses	7,991,767	5,420,310
Net (deficit)/surplus from ordinary activities	385,955	432,027
Balance sheet		
Total equity when year commenced	1,595,167	1,163,139
Net surplus for the year	385,955	432,027
Total equity for the year	1,981,122	1,595,167
Represented by: total assets	4,723,690	4,334,470
: total liabilities	2,742,568	2,739,303

The complete Annual Financial Report was audited and certified by Michael Shulman, Stannards Accountants & Advisors and can be viewed on www.redr.org.au

Get involved

Do you have what it takes?

We are seeking experienced, motivated and dynamic humanitarian professionals with the ability to deploy rapidly and work in demanding situations for three to six months. Deployees receive a salary and living allowance for the duration of their assignment.

A flexible approach to ever-changing situations is a must for our dedicated Register personnel, who need to be creative when faced with unique and challenging problems in the field.

RedR Australia is urgently recruiting specialists in:

- Nutrition
- Public Health
- Education in Emergencies
- Protection
- Information Management
- Humanitarian Affairs and Coordination
- Water, Sanitation and Hygiene

We also need to professionals for:

- Shelter
- Site Planning
- Engineering (Civil, Roads and Bridges)
- Public Information and Communications
- Information and Communications Technology
- Logistics

Key competencies and attributes we look for in all RedR Register personnel, across all fields include:

- relevant technical/vocational qualifications and practical hands-on experience;
- at least five years' work experience in a relevant role, with ideally at least one year in an international setting;
- experience working, living or travelling in developing countries or remote areas;
- experience supervising staff and leading a team;
- ability to train and develop the skills of local national staff;
- proficiency in computer skills such as word processing, spreadsheets, internal databases, email and internet for sharing information, maintaining records and preparing reports;
- excellent level of oral and written English; and
- knowledge of other languages (French, Arabic, Spanish and Portuguese) is highly regarded.

RedR Australia Courses 2013

Essentials of Humanitarian Practice

- 11 – 16 February
- 18 – 23 April
- 20 – 25 June
- 15 – 20 August
- 12 – 17 September
- 14 – 19 November

Personal Security & Communications

- 18 – 21 February
- 25 – 28 April
- 27 – 30 June
- 22 – 25 August
- 19 – 22 September
- 21 – 24 November

ProCap Protection Training

- 13 – 18 May

Humanitarian Logistics in Emergencies

- 1 – 6 September

Water, Sanitation & Hygiene in Emergencies

- 7 – 13 October

In addition to the courses delivered in Australia we will be involved in the delivery of collaborative training throughout the financial year 2012/13:

United Nations

UNHCR eCentre courses

- Basics of International Humanitarian Response
- Essentials of Humanitarian Negotiation
- Safety in the Field
- Disaster management workshops

World Food Programme Pacific (logistics)

OCHA

- Field Response Surge Training
- Humanitarian Affairs Officer
- Needs assessment and contingency planning
- Information Management and reporting

Training for other organisations

- Australian Civilian Corps
- Australia-Indonesia Facility for Disaster Reduction
- Australian Medical Assistance Team
- Architects Without Borders
- Department of Foreign Affairs and Trade

Other proposed training

- SPHERE Training of Trainers
- RedR New Zealand humanitarian training
- Philippines project
 - Urban search and rescue
 - Humanitarian training

Our Fundamental Principles

RedR Australia adheres to the Fundamental Principles developed by RedR International:

Objective

RedR exists in order to provide suitably trained and experienced personnel to relief agencies in order to help them relieve people from the debilitating conditions that occur when disasters disrupt the normal pattern of life.

Scope

Each RedR organisation seeks to maintain a Register of experienced personnel from which operational agencies (governmental, non-governmental and international) can obtain the skills they require to improve their response in disaster relief. RedR does not act in an operational capacity.

Impartiality

RedR makes no discrimination as to nationality, race, religious belief, gender, class or political opinions. It endeavours to provide suitable personnel, being guided solely by the needs of each situation.

Neutrality

In order to continue to enjoy the confidence of all, RedR does not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Independence

RedR is independent. The national organisations, whilst they may act in the humanitarian service of their governments and whilst they be associated with other organisations, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of RedR.

Voluntary Service

RedR acts voluntarily and is not prompted in any manner by desire for gain.

Unity

There can be only one RedR organisation in any one country. However, one RedR organisation may cover several countries.

Stay in touch

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VIC 3051

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