



TIER 2 INDICATOR TECHNICAL NOTE

NUMBER OF SERVICES PROVIDED TO VICTIM-SURVIVORS OF SEXUAL AND GENDER-BASED VIOLENCE (SGBV)

Last updated: 15 February 2024

DEFINITIONS

Services include the following provided specifically to survivors of SGBV: counselling; emergency shelters; referral hotlines; health services; legal services such as legal aid; referrals from police sexual violence units; issuance of protection orders; hearings by traditional or formal justice providers.

Number of services refers to instances of service provision.

Sexual and gender-based violence (SGBV) refers to harmful acts directed at an individual based on their gender. Most victim-survivors are women and girls, but may also include people of diverse sexual orientation, gender identity, expression and sex characteristics (SOGIESC).

SCOPE

INCLUDES:

Focus should be on support/response services provided to victim-survivors of SGBV through DFAT funded programs. Examples of services that should be counted are:

- refuges or emergency shelters
- referral hotlines
- psychosocial services such as counselling
- health services e.g., medical support at hospitals or public clinics
- law and justice services such as protection orders; hearings before traditional or formal justice providers; provision of legal advice.

EXCLUDES:

Counting excludes supports or infrastructure funded by DFAT that are providing support incidentally. For example, services provided to a victim-survivor of violence by an Emergency Department of a hospital, if the hospital is funded by DFAT but not the specific services provided to survivors of violence. Further, funding for a building that houses services for survivors of SGBV, should not be counted if the services themselves are not funded.

Services that are provided to victim-survivors of general violence that is not specifically sexual and gender-based violence are not to be counted. See above definition for clarification. Ending sexual and gender-based violence activities that are not specifically delivering response services to victim-survivors are not included. For example, prevention activities, advocacy campaigns, perpetrator programs, training of service providers, etc. Program managers are welcome to include a description of these activities in the case study section.

CALCULATION METHOD

Please provide a very short (couple of sentences) description of the activity to assure the reader that the services being reported are legitimately counted as services to survivors of sexual and gender-based violence and the services delivered are legitimately covered by the above definitions.



Australian Government

Department of Foreign Affairs and Trade

If a partner is only able to report on the number of victim-survivors who have received services, it should be assumed that each victim-survivor accessed a service at least once. For example, if a program reports that 200 victim-survivors accessed their services, this should be counted as 200 incidences of service provision.

Where an investment is funded by other parties in addition to DFAT – such as partner governments, other donors, multilateral organisations or other Australian Government departments and agencies – the result should reflect a pro-rata share of DFAT’s funding relative to the total funding. This should be based on Australia’s share of the total investment value in the reporting year. Please provide your working out, using the following to calculate Australia’s pro rata contribution to results:

- a. The total value of the investment (this represents the total of all donor/contributor amounts) for the reporting year – for example, AUD10,000,000
- b. Australia’s percentage share of the total value of the investment for the reporting year (calculated in the same currency) – for example, Australia provided AUD2,000,000 in the reporting year, $2,000,000/10,000,000 \times 100/1 = 20\%$
- c. Total number of services provided (by all donors) in the reporting year – 2,500
- d. Australia’s pro rata share of the total number of services provided for the reporting year – $20/100 (20\%) \times 2,500 = 500$

The same currency must be used when calculating the share of Australia’s contribution. If currency conversion is required, it is recommended that the exchange rate at the end of the reporting period is used (please list the exchange rate and date).

If the investment is only funded by DFAT, please note this in the calculation method for the QA reviewer’s awareness.

DATA SOURCE/S

Results under this indicator may be reported by bilateral, regional, global or multilateral programs. Credible sources of quantitative data for the reporting period in question should be used, for example partner annual reports.

DISAGGREGATION

Where possible, please disaggregate data by gender and disability status. Where possible and appropriate in local contexts, data may also be disaggregated to identify services for people of diverse SOGIESC. These figures should be included in the overall result, in addition to being reported separately.

WORKED EXAMPLE

Step 1: Number of services provided to victim-survivors of sexual and gender-based violence

In the reporting year, there were 11,200 incidences of services provided to victim-survivors of SGBV:

- 5000 incidences of victim-survivors accessing crisis centres (Data source: managing contractor M&E system report)
- 6000 incidences of victim-survivors accessing community counselling services (Data source: implementing NGO report + partner government community services department data)
- 200 incidences of victim-survivors accessing legal services (Data source: managing contractor M&E system report)

= 11,200 total incidences of service provision to victim-survivors of SGBV



Step 2: Australia’s share of the investment

Crisis centres – total project value AUD 3 million

- DFAT provides AUD 3 million and is the sole funder of this service
Australia’s share = 100%

Community counselling services – total project value AUD 2 million

- DFAT provides AUD 1 million
- Donor 2 provides AUD 0.5 million
- Partner government provides AUD 0.5 million
Australia’s share = $1/2 \times 100 = 50\%$

Legal services – total project value AUD 1 million

- DFAT provides AUD 0.8 million
- Donor 2 provides AUD 0.2 million
Australia’s share = $0.8/1 \times 100 = 80\%$

Step 3: Australia’s share of the result

Services	Number of services provided to victim-survivors of sexual and gender-based violence	No of services funded by DFAT
Crisis centre	5000 (DFAT funds 100%)	5000
Community counselling service	6000 (DFAT funds 50%)	3000
Legal service	200 (DFAT funds 80%)	160
Total number of services provided to victim-survivors of sexual and gender-based violence supported by Australian funding		8160